

Service Charter 2025

Information for
those travelling

autostrade
per l'Italia



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Service Charter 2025

The Service Charter is the document used by Autostrade per l'Italia to inform users about services connected with the use of its motorway network and associated areas.

This document is drawn up in accordance with: (i) Prime Ministerial Directive of 27 January 1994 establishing the principles on the provision of public services; (ii) Directive of the Minister of Infrastructure and Transport no. 102 of 19 February 2009 on the adoption of the Service Charter and the related Operating Instructions provided by the same Ministry in a note dated 29 January 2010.

Starting with this edition, the Autostrade per l'Italia Service Charter has also been drawn up in compliance with the requirements established by the Transport Regulation Authority in Resolution no. 132 of 26 September 2024 on "Approval of measures concerning the minimum rights, including compensation, that may be claimed by users from motorway concessionaires and operators of services provided in the service areas of motorway networks".

The Service Charter contains a description of the services offered and the main information on how, when and where to use them. It also provides an informative framework on the Autostrade per l'Italia quality management policies, highlighting a number of specific standards that allow objective measurement of the quality of the services offered.

It represents an important tool for transparency that allows users to verify compliance with the commitments made by the Company and to express evaluations and requests in the forms of communication and complaints planned for this purpose.

The network of Autostrade per l'Italia and its subsidiaries

Visit www.autostrade.it for information on routes and services available on the Autostrade per l'Italia network.



— ANAS and other Concessionaires

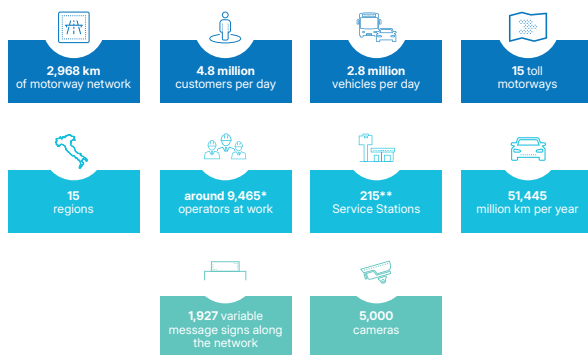


	AUTOSTRADE PER L'ITALIA	SUBSIDIARY CONCESSIONAIRES
KM OF NETWORK	2,855	113
TOLL BOOTHS	240	17
SERVICE STATIONS	204	11
PARKING AREAS	101	6
CUSTOMERS PER DAY (MILLION)	4.3	0.5
VEHICLES PER DAY (MILLION)	2.6	0.3

About US

Autostrade per l'Italia

Autostrade per l'Italia is one of Europe's leading concessionaires for the construction and management of toll motorways, managing around 3,000 km of network in Italy.



* The figure refers to the Concessionaires and Companies operating in Italy that are subsidiaries of Autostrade per l'Italia.

** The figure refers to all Concessionaires of the Autostrade per l'Italia Group.

Concessionaires

The Autostrade per l'Italia Group motorway concessionaires are:

- **Società Autostrada Tirrenica** (99.99%) engaged in the management of the Livorno-Rosignano-San Pietro in Palazzi section and the Civitavecchia-Tarquinia section for a total of 55 km;
- **Società Italiana per Azioni per il Traforo del Monte Bianco** (51%), operator of the Italian part of the Mont Blanc Tunnel (6 km);
- **Raccordo Autostradale Valle d'Aosta** (subsidiary of Società Italiana per Azioni per il Traforo del Monte Bianco, held for 47.97%), arterial road connecting Aosta and Mont Blanc (32 km);
- **Tangenziale di Napoli** (100%), the backbone serving the Naples Metropolitan Area (20 km).



OTHER GROUP COMPANIES



A leader in the development and integration of Intelligent Transport Systems solutions and a centre of excellence for research and innovation within the Autostrade per l'Italia Group.



Engineering excellence that manages key projects and coordinates every phase: from design and construction to project management while maintaining a focus on the development of safe, sustainable and state-of-the-art infrastructure.



The construction, maintenance, reinstatement and modernisation of infrastructure and the development of road paving materials and technologies.



Generates energy from renewable sources by capitalising on the areas along and around the motorway network and developing innovative plants that will contribute to zero emissions for the Autostrade per l'Italia Group.



Markets advertising spaces and services and events in Service Stations along the network.



The Group's Shared Service Centre ensures budgeting, planning, accounting, tax and payroll services according to best practice, as well as facility and fleet management services. It recovers debts arising from unpaid motorway tolls for the Concessionaires and manages customer support.



Manages the cleaning of the toilet facilities and forecourts of Service Stations – operating on 161 toilets and 7 million square metres of forecourts in 201 of the Service Stations on its network – and the cleaning of approximately 4,000 lay-bys along the motorway. It also cleans the toll booths, islands and station forecourts along the network, thanks to an overall headcount of approximately 570 employees and 840,000 working hours per year.



Core Principles

Listed below are the **CORE PRINCIPLES**, set out in the Ministry of Infrastructure and Transport Directive of 19 February 2009 (Directive for the adoption of the Motorway Service Charter), which motorway concessionaires must adhere to when providing user services.

Equality

When providing services to users, Autostrade per l'Italia makes no distinction based on sex, race, language, religion or political beliefs and guarantees equal treatment and conditions for the service provided. Autostrade per l'Italia takes the necessary steps to adapt the way the service is provided to the needs of disabled people.

Impartiality

Relations between Autostrade per l'Italia and users are inspired by the criteria of objectivity, fairness and impartiality.

Continuity

Autostrade per l'Italia provides its services in compliance with the procedures established by the sector's regulatory framework, on a continuous, regular and uninterrupted basis. Irregular operations or service interruptions are handled in accordance with industry and company regulations. In these cases, Autostrade per l'Italia takes measures to cause users as little inconvenience as possible.

Participation

Autostrade per l'Italia guarantees user participation in the provision of the service, both to protect the right to correct service provision and to foster cooperation with Autostrade per l'Italia. Autostrade per l'Italia welcomes suggestions, reports and complaints on the services and products provided, according to the procedures described on page 34.



Efficiency and effectiveness

Autostrade per l'Italia delivers the service in a way that ensures efficiency and effectiveness. Autostrade per l'Italia takes appropriate measures to achieve these objectives.

Road safety

Autostrade per l'Italia is committed to adopting innovative tools and pursuing actions for the continuous improvement of managing and monitoring the infrastructure on its network, with the aim of reducing the number and consequences of vehicle accidents.

Environmental protection and respect

Autostrade per l'Italia complies with environmental policies and strategies aimed at controlling and mitigating the impact of its activities on the environment as well as containing consumption and reducing the use of natural resources.

Tolls

WHAT IS THE TARIFF AND HOW IS IT CALCULATED?































What is the tariff?

The motorway toll is the amount the Customer must pay for the use of the motorway. Toll revenues are used to recover investments already made or yet to be made, to remunerate them, and to bear the costs of modernisation, innovation, operation and maintenance of the network.

How the toll is calculated

The toll is calculated by multiplying the unit tariff (per km) payable to Autostrade per l'Italia, increased by an amount to be paid to Anas S.p.A. (Law 102/2009 and Law 122/2010) – for the length in kilometres of the route travelled – considering that, in addition to the kilometres between one toll booth and another, the kilometres of the junctions, slip roads and freeway sections before and after the toll booth, built and operated by the concessionaire¹, are counted. VAT (22%) must be added to the amount obtained and rounded up or down to the nearest 10 cents. Rounding is applied automatically without any discretion on the part of Autostrade per l'Italia and is governed by Interministerial Decree no. 10.440/28/133 of 12 November 2001 of the Ministry of Infrastructure and Transport and the Ministry of Economy and Finance. The unit tariff applied depends on the type of vehicle used (5 classes) and the characteristics of the motorway sections travelled (flat road or mountain).

Unit tariffs for users of the Autostrade per l'Italia network (€/km 2024)²

VEHICLE CLASSES	VEHICLE CHARACTERISTICS	PLAIN TARIFF €/KM	MOUNTAIN TARIFF €/KM	ANAS SHARE	VAT
A	     	0.05689	0.06841	0.00600	22%
B	     	0.05837	0.07017	0.00600	
3	     	0.06711	0.08069	0.01800	
4	     	0.11089	0.13332	0.01800	
5	     	0.13422	0.16135	0.01800	

The annual toll increase

The annual increase of the unit tariff is applied as per a formula determined by the Transport Regulatory Authority. The effects of the application of this increase are communicated, at the outcome of the annual tariff updating procedure, by means of an interministerial decree signed by the Minister of Infrastructure and Transport and the Minister of the Economy, after obtaining the opinion of the Transport Regulatory Authority. Due to the effect of rounding to the nearest 10 cents, however, the final toll increase between an entry and an exit toll booth may be higher or lower than, or the same as the annual increase of the unit tariff. It may even happen that on some routes, the toll does not increase for a few years and the annual increase is recovered, cumulatively, in a later year. The tariffs effective from 1 January 2025 are 1.80% higher than the 2024 tariffs.

Below are some examples of car and motorbike tolls over the past 6 years:

Entry toll booth	Bergamo	Riccione	Firenze Sud	Roma Sud	% Increase
Exit toll booth	Milano Est	Cattolica	Firenze Impruneta	Napoli Nord	
2020	3.5	0.7	0.5	14.7	0%
2021	3.5	0.7	0.5	14.7	0%
2022	3.5	0.7	0.5	14.7	0%
2023	3.5	0.7	0.5	15	2% from 1 January
	3.6	0.7		15.1	1.34% from 1 July
2024	3.6	0.7	0.5	15.3	1.51%
2025	3.7	0.7	0.5	15.6	1.80%

As provided for in Interministerial Decree of 30 December 2022, ASPI applied a tariff adjustment for 2023 in two different phases: +2% from 1 January and +1.34% from 1 July, up to a total value recognised of +3.34%

1. On certain “open-system” motorway sections – characterised by the fact that Customers do not collect the ticket to establish their origin/destination – the calculation of the amount to be paid is based on a lump-sum length established by the Grantor.
2. The tariffs shown are inclusive of VAT (22%) and the share exclusively reserved to the Grantor.

To learn more [click here](#) or scan the QR code.



How to pay the motorway Toll

Signs for different payment methods.

Below is an illustration of the signage for different payment methods, installed by Autostrade per l'Italia at all toll booths on its network:



Yellow lanes

for payment using electronic toll collection devices:*

Axxes <https://axxes.fr/en>

DKV - www.dkv-mobility.com/en

Telepass - www.telepass.com

TollTickets - www.tolltickets.com/en

UnipolMove - www.unipolmove.it



Blue lanes

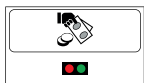
for card payment only:

Viacard, debit card, credit card.



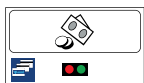
Blue lanes marked "T" for electronic toll collection and a European flag symbol

for payment by Viacard, debit card, credit card and electronic toll collection.



White lanes

with the symbol for cash and the "hand" for payment by cash handled by one of our operators.



White lanes without an operator

with the symbol for cash (no "hand") and cards for payment by: cash at the automatic machines, Viacard, debit card, credit card.



At these lanes, users can pay with the debit and credit cards displayed, *without typing in their pin and without any toll surcharge.*



*Possible savings for special categories of users (such as motorbikes)



Unpaid toll

In some cases the toll is not paid at the same time as the transit due to lack of cash payment, incorrect card reading, insufficient credit, etc. Under no circumstances are users permitted to reverse and, at automatic toll booths, they must press the service button and wait for the operator's response. If the issue cannot be resolved, the licence plate is photographed and a receipt containing a Non-Payment Report is issued.

How to pay the Non-Payment Report

The amount can be paid with no added fees at www.autostrade.it by credit and prepaid debit cards on the Visa, Mastercard, Postepay and Maestro circuits. Alternatively, payment can be made:

- at motorway toll booths on the Autostrade per l'Italia network at manned stations;
- by bank transfer to the account payable to Autostrade per l'Italia S.p.A., at INTESA SANPAOLO, IBAN IT39E0306902887100000002973 indicating the vehicle registration number and the Unpaid Toll number in the payment reference;
if the vehicle registration number and the unpaid toll number are not specified, it will not be possible to allocate the payment correctly;
- at the more than 40,000 Mooney points (bars, tobacconists, newsagents) nationwide (full list on www.mooney.it).
The Mooney service charges a fee of €2.50.

Payment terms

Pay free of charge within 15 days from the date of issue. After this period the amount will be increased by administration of fees (Art. 176/11-bis, Italian New Highway Code).

In the failure to pay the above amounts, the relative documents will be forwarded to the Traffic Police for consequent notification of administrative sanctions pursuant to Article 176, paragraphs 11 and 21 of the Italian Highway Code for ascertained breach of the obligation to pay the motorway toll (which provides for the payment of between €87.00 and €344.00 and the deduction of 2 points from the driving licence, pursuant to Article 126-bis of the Highway Code, it being understood that the application of sanctions does not remove the obligation to pay the toll).

Customers without an entry ticket

If the entry ticket is not presented at the exit toll station, the toll is calculated, by law, from the farthest toll booth. However, customers have the option of self-certifying the entry toll booth in a simple way and paying the toll for their actual journey by accessing the self-certification form for the entry toll booth found here. Autostrade per l'Italia reserves the right to accept self-certification from the entry toll booth, and to carry out subsequent checks on the truthfulness of the declarations made.

For more information on Non-Payment Reports:
www.autostrade.it
803.111
info@autostrade.it

OUR COMMITMENT TO A BETTER SERVICE	2000	2024
% payments with electronic toll device	32.8	66.32
% payments with other automated systems (Viacard, Debit Card, Credit Card, Automatic Machine)	22.6	28.61
% payments in cash to operator	44	4.55
% transits via automatic lanes ending with a Non-Payment Report	0.6	0.52



Traffic information

Real-time traffic news is distributed via the main media channels. The Rome Traffic Centre and the Radio Information Centres of the nine Regional Offices monitor the network 24/7.

A sector leader, Autostrade per l'Italia has an array of tools, systems and devices dedicated to traffic info as well as an extensive network of Information Centres operating 24/7, distributed throughout the country. Radio Information Centres at the Regional Offices continuously collect and update data recorded by more than 5,000 cameras, from roadside operators, traffic police patrols and customer reports and send them, with the aid of dedicated IT platforms, to the Rome Traffic Centre, which is responsible for distributing traffic information.

Information channels



RTL 102.5

RTL 102.5 is Italy's leading private FM radio station, with around 8 million listeners every day, throughout the country. Every day, 24 hours a day, RTL 102.5 live broadcasts 27 daily traffic updates with the traffic information segment Viaradio produced by Autostrade per l'Italia's Traffic Centre. Extraordinary segments are guaranteed in case of critical traffic events on the network during the day. RTL 102.5 has 99% radio signal coverage on the Autostrade per l'Italia network.

Broadcasts are also available on the RTL102.5 Play app, on the rtl.it website and radio programming on channel 736 Sky and 36 DTT.



VIARADIO
AUTOSTRADE PER L'ITALIA

RTL 102.5 TRAFFIC AUTOSTRADE PER L'ITALIA

The DAB radio station of Autostrade per l'Italia and RTL 102.5 dedicated to traffic (around 70 broadcasts a day), news and plenty of useful information for those on the move.

Broadcasts are available on DAB radio, on the RTL102.5 Play app, on the rtl.it website and on radio programming on 737 Sky and 233 DTT.



Isoradio

ISORADIO 103.3

The RAI channel dedicated to traffic information and national road and motorway traffic. From Monday to Friday, Autostrade per l'Italia operators operate nine broadcasts per day and two on Sunday afternoon. In the event of significant disruption, extraordinary measures are taken by the heads of the nine Regional Offices. RAI is responsible for obtaining the necessary frequencies to ensure coverage (today 74.9%) of Autostrade per l'Italia's network.



TOLL FREE NUMBER 803.111

Free number. Option 1 has traffic information, 180 telephone lines, available 24/7.



WEBSITE WWW.AUTOSTRADE.IT

The Autostrade per l'Italia website (also available in mobile version) provides information on traffic, weather, webcams, routes and travel costs. The same information is also available at www.rtl.it.



INTERACTIVE SCREENS

There are 106 upright touch screens, inside the Service Stations, providing real-time news on traffic, tourist routes, and other customer info.



TV

Every morning, between 05:30 and 07:30, the main traffic news for the motorway network is broadcast on TG5 and TG La7.



INFOMOVING SCREENS

411 screens located in the Service Stations that broadcast information on traffic, weather and current affairs.



VARIABLE MESSAGE BOARDS

The 1,927 Variable Message Boards located throughout the Group's network keep customers constantly updated while travelling. They contain traffic messages about accidents, roadworks, traffic jams and delays, travel times and weather events. In regular traffic situations no traffic information is transmitted, and the boards instead show other types of messages (safety, driving advice).

To learn more click [here](#) or scan the QR code



X

@Muovy_Aspi, Autostrade per l'Italia's official "X" channel with real-time traffic updates.

OUR COMMITMENT TO A BETTER SERVICE

% network with Isoradio access

2000

58

2024

74.9

% calls answered by the Traffic Call Centre

70

99.9

The Website

www.autostrade.it has information about the company, the road network and services available along the network.

Dedicated sections of the website www.autostrade.it describe all the services dedicated to customers and all the traffic information to consult the traffic situation, routes and tolls in real time, even through webcams along the network and the RTL 102.5 and Isoradio information channels. The site also tells the story of the whole Autostrade per l'Italia world.

www.autostrade.it is available in mobile format, with layouts and content designed for access from mobile devices.

The Traffic Info section, dedicated to those travelling on the network of Autostrade per l'Italia and its subsidiaries, provides access to the following services:



Contact details and information about the many channels available to communicate with the company, send suggestions, reports and complaints, initiate the Conciliation Procedure and submit claims for specifically listed cases.



Traffic, routes and tolls, to consult the interactive map with detailed and up-to-date real-time information on the traffic situation along the motorway network, weather and Service Stations. Users can also view the webcams located on the Autostrade per l'Italia network in real time.



Closures, works and legal notices, to view planned closures along the network, with information on dates and duration of ongoing works and recommended alternative routes.



Customer Services, contains all services related to Tolls, Unpaid Tolls, Toll Refunds, Toll Invoicing and Receipts, Damage Claims and Conciliation.



Cashback, contains all the information on how to receive toll reimbursement for delays due to roadworks on the Autostrade per l'Italia network.



Service Stations, customers can check which services are available at the network's Service Stations on their route.



Breakdown assistance, with information on contact numbers and maximum tariffs.



Weather forecasts, to check the hourly weather situation and weather warnings from the Italian Civil Protection Service.

Autostrade per l'Italia LinkedIn, Instagram, Facebook and YouTube channels.

For an overview of the main infrastructure projects, local initiatives and job vacancies.





The Autostrade per l'Italia "X" channel

Muovy_Aspi is the official "X" channel of Autostrade per l'Italia with real-time traffic updates.



Autostrade per l'Italia Telegram Channel - Liguria

It is a channel dedicated to the road network in the Ligurian area with constant updates on roadworks and travel times.

Customer Services

The "Customer Services" section of the site contains all the services and information available for managing a trip.

TOLL

In this area you can find key information about:

- How the toll is calculated
- Toll classes
- How to pay the toll at the toll booth

UNPAID TOLL

In this area you can find key information about:

- What is a Non-Payment Report?
- How to self-certify the entry toll booth
- How to settle an unpaid toll or a reminder letter

TOLL REFUND

In this area you can find key information about how to apply for a refund in the case of:

- Payment errors at the toll booth (wrong change from automatic machine; credit or debit card charge; vehicle class detection)
- Demagnetised prepaid Viacard, card swallowed at toll booth due to non-use and/or remaining credit
- Toll cashback following delays due to roadworks

TOLL INVOICING AND REPLACEMENT TRANSIT RECEIPT

In this area you can find key information about:

- Toll invoicing
- Invoicing for a prepaid Viacard
- Invoicing for a settled unpaid toll
- How to request a replacement transit receipt

CONCILIATION

Autostrade per l'Italia and 20 Consumer Associations have set up a joint ADR body for out-of-court settlement of any disputes that arise between users and the company. If you have already made a complaint and are not satisfied with the response, you can apply for conciliation either via the web page of the Body or with the member associations. The procedure is free of charge and has a maximum expected duration of 90 days.

DAMAGE CLAIMS

In this area you can find key information about:
how to submit a claim for those who have suffered damage and believe that the concessionaire may be liable.

WEB FORM FOR ENQUIRIES AND REPORTS

Here you can find forms to send us your reports and enquiries on key company issues. By using this form you will receive a response as quickly as possible.

COMPLAINTS WEB FORM

Should you wish to send us a complaint that is not related to damage claims, you can use this form. More information is available [here](#).

To learn more [click here](#) or scan the QR code



Toll Cashback

Toll reimbursement for delays due to roadworks on the Autostrade per l'Italia network.

Cashback is available for individuals, sole traders and companies paying with electronic payment devices, cards or cash.

Register your licence plate or electronic toll device and get reimbursed automatically whenever you are entitled to cashback.

Download the Muovy App or register in the Cashback section of www.autostrade.it

To learn more click [here](#) or scan the QR code.





Service Stations

There are 204 Service Stations on the Autostrade per l'Italia network (around 45% of the total areas on the Italian motorway network) distributed on average every 28 km.

Managing a Service Station

The Service Agreement governs the relationship between Autostrade per l'Italia and Operators.

- Operators are responsible for fuel dispensing, e-vehicle charging, bar, food & beverage and market services, the cleaning of restrooms and commercial facilities, and their construction and maintenance.
- Autostrade per l'Italia is responsible for the construction, maintenance and cleaning of green spaces and car parks, roads and safety in the Service Stations. Through its subsidiary Giovia, Autostrade per l'Italia manages the cleaning of the external forecourts of the Service Stations.








Autostrade per l'Italia subcontracts the services in the Stations of its network through public procedures involving two main phases:

1. the collection of "Expressions of Interest" from Operators following publication by Autostrade per l'Italia of the Call;
2. sending the request for bids by Autostrade per l'Italia to qualified operators.

Following receipt of the bids and their evaluation, Autostrade per l'Italia chooses which operator to award the service pursuant to the relevant legislation, with the consequent signing of the related Service Agreement.

As of 2023, competitive procedures are carried out in accordance with the specific ART Resolutions (130/22 and 1/2023) as well as the Decree dated 5 July 2015.

Here are the main results achieved to date:

OUR COMMITMENT TO A BETTER SERVICE	2000	2024
 Car parking spaces	8,350	15,432
 Disabled parking spaces	No data	600
 Parking spaces for rigs and buses	2,350	5,622
 LPG pumps	85*	146
 Methane pumps	5*	35
 Stations with e-vehicle charging points	**	98
 Stations with accessible restrooms for disabled people	174	204

*data referring to 2002
**first installations from 2022 onwards

SERVICES AVAILABLE IN THE STATIONS	2024
 WI-FI	187
 Stations with showers	204
 Children's play areas	69
 Dedicated areas for pets	60
 Stations with camper van facilities	116
 Stations with medical check-up for truck drivers***	2

***Truck Safety Checkpoint: free medical check-up service for truck drivers in Brianza Nord and Arno Est Service Stations.

For more information on services at the 204 Service Stations, or for complaints and suggestions, visit: www.autostrade.it

Quality Controls

A quality control plan is in place that provides for over 16,000 audits per year, carried out by external companies, on quality and service parameters (e.g. cleanliness of restrooms and sales areas, product quality, opening hours, ease and speed of refuelling, staff courtesy and helpfulness, etc.).

Penalties will be imposed on the Operators if the established Standards are not met.

Below are the Compliance outcomes in 2024 related to the main Quality Indicators:

Indicator	% Compliance 2024
Oil Service	99.00%
Food & Beverage	98.50%
Restrooms	93.30%
Outdoor Areas (Forecourts)	94.40%

For the services to be sub-contracted, following completion of competitive procedures for 2025, the quality indicators have been defined in accordance with Measure 15 of Annex A to Resolution No. 130/2022 and Measure 15 of Annex A to Resolution No. 1/2023 of the ART.

Price Monitoring

The sale prices of oil and F&B products to the end consumer are decided autonomously by the subcontractors, either directly or through the service providers that hold the sale licences. Currently, the contracts awarded to the Food & Beverage Operators provide for a price monitoring and moderation mechanism on a basket of specific products (coffee, cappuccino, 500 ml water bottle and croissant). The mechanism is overseen by an third-party entity external to Autostrade per l'Italia, which defines a maximum retail price based on a benchmark of comparable off-motorway establishments (e.g. shopping centres, stations, airports, top city bars).

Similarly, for fuel, there is a similar mechanism for monitoring and moderating the prices recommended by oil companies, it being understood that the final price to the public is freely set by the manager of the specific oil point of sale.

Fuel prices are updated directly and exclusively by the Service Station operators, in compliance with current regulations and published daily on the Autostrade per l'Italia website and on the Muovy App. What's more, self-service prices of petrol and diesel are shown on back-lit panels along Autostrade per l'Italia routes.

For oil and F&B sub-concession contracts to be awarded following the competitive procedures carried out pursuant to ART Resolutions 1-2023 and 132-2024, Autostrade per l'Italia will publish the aggregated results of the monitoring and price control provided for in the sub-concession contracts.



Reports, Information and Complaints

Autostrade per l'Italia values all customer communications that help us in our daily efforts to improve our service. Every day, more than 70 operators are busy answering the thousands of requests, reports and complaints submitted to the company.

To receive a response as soon as possible, the dedicated channel must be used:

- For enquiries and complaints click [here](#).
Alternatively, users can send an e-mail to: info@autostrade.it.
- To send a complaint regarding a journey made on the network operated by Autostrade per l'Italia click [here](#).

The following data must be entered to start the complaint procedure:

- identification details of the user (name, surname, address) and of any representative, attaching in this case the proxy and an identity document of the user;
- references of the journey made (entry toll booth, exit toll booth, date and time of passage, vehicle registration number);
- copy of the toll payment receipt or number of the electronic toll device where the transit was carried out or the unpaid toll number;
- description of the detected disservice.

In the event of complaints missing any of the above information, Autostrade per l'Italia will notify the user of the inadmissibility of the complaint and invite the user to resubmit a complete complaint.

If the claim concerns events relating to material damage suffered by vehicles involving the motorway infrastructure (**accidents**), the claim must be sent exclusively by certified email to autostradeperlitalia@pec.autostrade.it (this includes damage to vehicles caused by: impact of the toll lane barrier; potholes or unevenness of the motorway surface; falling objects detached from motorway structures; collision with animals or objects not promptly removed from the motorway network, etc.).



- As an alternative, for all complaints a registered letter can be sent to: Autostrade per l'Italia, via A. Bergamini 50 - 00159 - Rome - specifying on the envelope "Subject: COMPLAINT". The registered letter must contain all the mandatory data listed above.

Complaints may be sent in Italian or English. For the proper handling of the complaint, use of the dedicated channel is necessary. If the channel used is incorrect, Autostrade per l'Italia will inform the user of the correct channel to use.

Below is a summary of the channels for sending requests:

Type of request	Channel	
	digital	paper
enquiries and reports	webform here or email to: info@autostrade.it	
complaints	webform here	registered mail to:
claims-related complaints	certified email (PEC): autostradeperitalia@pec.autostrade.it	Autostrade per l'Italia, via A. Bergamini 50 - 00159 - Rome - specifying on the envelope "Subject: COMPLAINT".

Users have the right to submit a complaint, claim or report to the Transport Regulation Authority regarding compliance with quality and tariff levels at <https://www.autorita-trasporti.it>

RESPONSE TIMES

All correctly sent complaints will receive a **justified response** within 30 days from their receipt, except in cases where the handling of the complaint requires a more thorough investigation, exceeding 30 days. In such cases, we reserve the right to provide the Customer with an initial response within 30 days with an estimate of the time period within which the final outcome of the complaint will be provided.

In the event that the Customer does not receive a reply with the outcome of the complaint within the aforementioned deadlines or if the response to the complaint is deemed unsatisfactory, the Customer may access the out-of-court dispute settlement procedure at the link: <https://www.autostrade.it/it/muovy/organismo-adr>

Should the complaint be the responsibility of other Motorway Concessionaires or the companies that provide services in the Service Stations, we undertake to forward it to the competent party within 30 days of receipt, informing the Customer of this action at the same time. For some types of complaints, in addition to resolving the critical issues reported, we undertake to communicate the measures and corrective actions taken to improve the quality of service.

COMPENSATION

In the event of failure to reply to the complaint, or of a late or unjustified response, the Customer shall be entitled to receive automatic compensation, commensurate with the sum of the tolls paid to the Concessionaire, in the amount of:

- a) 30%, for replies provided between 31 and 60 days after the complaint has been received;
- b) 50% for replies provided after 61 days, and for no-reply situations.

Compensation is not due in the following cases:

- a) The complaint has not been submitted by the Customer in the manner and with the minimum elements required;
- b) The user has already been paid compensation for a similar claim concerning the same journey.

Compensation cannot be awarded if the toll has not been paid.

Compensation shall be credited after 60 days directly to the IBAN provided by the Customer.

To learn more [click here](#) or scan the QR code.





Service accessibility

for people with disabilities
or reduced mobility

Autostrade per l'Italia guarantees a quality service to all its customers, while fully respecting the rights of people with disabilities and reduced mobility, by ensuring accessible and adequate services in all the areas it manages, and striving to constantly updating the information provided on its digital channels, available also through mobile devices.

In particular, in compliance with the obligations set out in Resolution 132/2024, Autostrade per l'Italia undertakes to provide an adequate number of accessible car parks and restrooms at the Service Stations within the network it manages, in collaboration with the service operators.

To ensure the information about dedicated services are easy to access, Autostrade per l'Italia has activated a specific telephone assistance by providing the option (key 8) of the Toll Free Number 803.111.

Up-to-date information can also be found [here](#).



The Conciliation Procedure

A Memorandum of Understanding signed by Autostrade per l'Italia, Società Autostrada Tirrenica S.p.A., Raccordo Autostradale Valle d'Aosta S.p.A. and Tangenziale di Napoli S.p.A. and the 20 Consumer Associations recognised by the Ministry of Enterprises and Made in Italy (MIMIT), established the ADR (Alternative Dispute Resolution) Body for out-of-court settlement of disputes.

The body was established in accordance with Directive 2013/11/EU, Art.141 of Legislative Decree No.206/2005 (the Italian "Consumer Code"), and ART Resolutions No.21/2023 and 60/2023.

By means of the procedure, Customers who find the response to their complaint unsatisfactory may resolve their issue out of court in a simple, fast and free way for matters falling within the remit of the Body.

The Body is formed of:

- a Secretariat for the administrative management of conciliation claims
- individual joint commissions – formed of a conciliator representing the company and a conciliator representing consumer associations, characterised by impartiality and appropriate training – called upon to identify a settlement proposal to be submitted to the user
- a Joint Guarantee Body, mainly tasked with monitoring the work of the Body as well as the correct application of the Operating Regulations

The Body deals with disputes concerning user relations established through the use of the infrastructure and services directly managed by the company, such as: roads and safety; assistance to motorway users; accessibility of motorway services; tolls (miscalculation; non-payment); damage to vehicles caused by impact of the toll lane barrier; electronic toll collection on entry to/exit from motorway toll booths; falling objects detached from motorway structures; collision with animals or objects not promptly removed from the motorway network; damage caused by potholes or unevenness of the motorway surface, where the Company is found to be responsible.

Disputes concerning breach, for whatever reason, to the consumer/user's right to health are excluded.

The ADR body does not judge or determine which party is at fault or which is right. It is a joint conciliatory body, i.e. it aims to find a shared solution that satisfies both parties, avoiding recourse to the ordinary system of courts and does not have the purpose of awarding the dispute. The conciliation request can be submitted in Italian, English or

German by the user or by one of the Consumer Associations that has signed the Memorandum of Understanding.

The conciliation request can be transmitted to the ADR Body via the following channels:

- <https://autostrade.my.site.com/webformaspi/home-conciliazione> (for users);
- <https://autostrade.my.site.com/portaleconciliatori> (for Consumer Associations)
- by submitting the dedicated form, which can be downloaded from <https://www.autostrade.it/it/organismo-adr>, to the Secretariat via certified email at: segreteria.adr@pec.autostrade.it or by email to: conciliazione@autostrade.it;
- registered letter with return receipt sent to Autostrade per l'Italia: Ufficio Conciliazione, Via Bergamini, 50, 00159 Rome.

Any additional information is made available on the Body's website:

ADR Body - Autostrade per l'Italia

The conciliation request is examined by a Conciliation Commission, formed of a conciliator from the competent Company and a conciliator from the Consumer Association chosen by the Customer.

Consumers have the right to abandon the procedure at any time; they are under no obligation to be represented by a lawyer, although they are always entitled to do so. If the Joint Conciliation Commission makes a settlement proposal to the applicant, the latter is free to accept it or not.

Autostrade per l'Italia and Subsidiaries:

ASPI Autostrade per l'Italia S.p.A.

RAV Raccordo Autostradale Valle d'Aosta S.p.A.

TANA Tangenziale di Napoli S.p.A.

SAT Società Autostrada Tirrenica S.p.A.

The 20 Consumer Associations:

- **ACU** - Association of Consumers and Users
- **ADICONSUM** - Association for Consumer and Environment Protection
- **ADOC** - Association for Consumer Protection and Guidance
- **ADUSBEP APS** - Association for Banking and Financial Service User Protection
- **ALTROCONSUMO** - Independent Consumer Association
- **ACP APS CONSUMER ASSOCIATION**
- **ASSOCIATION OF RADIO AND TELEVISION SERVICE USERS APS - ETS**
- **ASSOUTENTI APS** - National Association of Users of Public Services
- **CITTADINANZATTIVA APS**
- **CODACONS** - Coordination of Associations for the Protection of the Environment and User and Consumer Rights - APS
- **CODICI** - Citizens' Rights Centre
- **CONFCONSUMATORI APS**
- **CTCU** - Centre for Consumer and User Protection in South Tyrol
- **FEDERCONSUMATORI APS** - National Federation of Consumers and Users
- **LA CASA DEL CONSUMATORE APS**
- **LEGA CONSUMATORI**
- **MOVIMENTO CONSUMATORI APS**
- **MOVIMENTO DIFESA DEL CITTADINO APS**
- **U.DI.CON** - Consumer Protection Union
- **UNIONE NAZIONALE CONSUMATORI APS**

Safety

On the entire Autostrade per l'Italia network, the mortality rate has been reduced by 80%.

Over the years, Autostrade per l'Italia has implemented major actions aimed at the continuous improvement of managing and monitoring the network and, in particular, its infrastructure.

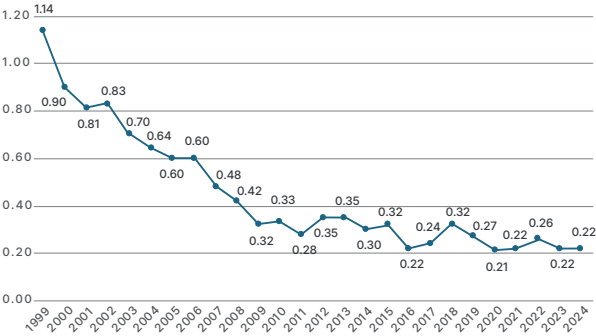
In 2020, monitoring of assets on the Autostrade per l'Italia network was outsourced to third parties identified through European public tenders and leading companies in the sector were assigned specific tasks for third-party auditing on said monitoring processes carried out by external parties.

Autostrade per l'Italia has therefore updated its monitoring and control system for the network's bridges and viaducts and tunnels to bring it into line with the new regulatory framework, which with the entry into force of the Guidelines on Bridges and Tunnels has introduced a multi-level approach to the management of existing works and is proceeding with the application of the various activities and their progressive alignment to the criteria set out therein. In addition, it classified works on a territorial scale by mapping and assessing risk factors and generating Alert Categories (Level 2), which dictate how often inspections are carried out. To ensure a uniform approach to all works on the network, in 2024 Autostrade per l'Italia progressively extended the scope of the various activities envisaged in the multi-level approach to tunnels of less than 200 m in length.

Starting in 2020, Autostrade per l'Italia also launched a multi-year assessment plan of bridges, viaducts and tunnels on the network to check and adapt them to the latest regulatory standards.

After updating the land register, which was completed in 2024, Autostrade per l'Italia also started a further assessment, specifically for structural support works and rock stabilising systems, which provides for a subsequent assessment of structural and geotechnical vulnerability in order to obtain indications on the appropriateness of inspection frequencies and possible in-depth investigations.

Mortality rate on the Autostrade per l'Italia network (incl. its subsidiaries).



On the entire Autostrade per l'Italia network, the mortality rate has fallen by 80% between 1999 and 2024.

As part of the strategic and technological developments made by Autostrade per l'Italia, the ARGO Enterprise Asset Management platform for the innovative management of the network's assets and the enhancement of data assets is active on all bridges, viaducts and flyovers. The new digital platform integrates inspections, structural monitoring and maintenance to enable continuous infrastructure management.

The system allows quick access to all information related to works, from the status of the infrastructure and assigned activities to the complete digital model and its inspection and maintenance history.

The information is accompanied by the entire document archive, from the project to the interventions carried out over time, classed by type of work and structural part in order to allow an immediate characterisation of the structure.

Once the development and testing phase was completed in 2023, the ARGO Asset Management platform was implemented in 2024 to support tunnel inspection activities.

All maintenance activities of network assets and study, research and technological innovation activities benefit from active collaboration with Italy's top universities.

Safety interventions and results

- Tutor: the Tutor average speed camera system is present on around 1,600 km of the network of Autostrade per l'Italia and its subsidiaries. Next year, coverage will increase by around 500 km thanks to the 2025 Tutor Plan.
- More than 2,500 specific interventions carried out on points with above-average accident rates (warning signs, lighting, special paving, etc.) from 2013 to 2024.

- Coverage of draining (rainproof) asphalt: 83.1% as at 31 December 2022, or approximately 100% excluding where it is not applicable (e.g. mountain sections, tunnels, ongoing expansion works, etc.).
- 66,331 km of special high-adhesion paving within our network in 2023.
- Replacement and modernisation, compared to the “original installation”, of approximately 2,765 km of traffic island barriers and approximately 4,161 km of lateral guardrails.
- Closure of all 1,900 open gates on the traffic island with mobile structures so that they can be opened in an emergency.
- In 2024, approximately 297 km of anti-intrusion nets were upgraded to a total of approximately 1,709 km of coverage since 2019.
- Solutions such as the installation of rumble strips and microbumps for a total of approximately 1,024 km in 2024 are adopted to reduce accidents due to distraction and skidding.
- As at 31 December 2019, all lighting, ventilation and safety works on all 407 supporting arches forming part of the Phase I Tunnel Safety Plan were completed.
- Completion of the safety requirements of Directive 2004/54/EC and Legislative Decree No. 264/06 for all Autostrade per l'Italia tunnels on the TERN network.
- To date, work is in progress or has already been completed on the 193 supporting arches following the issue by the Permanent Commission for Tunnels of Circular 3499 dated 06/04/2021 and the reverification campaign of the tunnel register.
- To date, work has been completed to adapt the tunnels to Legislative Decree 264/06 on 92 supporting arches and testing activities have been completed on 58 supporting arches. As at 31.12.2023, the plan is around 83% complete.
- As at 1 May 2019, Autostrade per l'Italia has put in place a series of transitional compensatory measures, also in compliance with the request of the Permanent Commission on Tunnels, aimed at ensuring a level of safety equal to or higher than that required by Legislative Decree No. 264/06, among which the most relevant include:
 - the introduction of a fire surveillance service (24/7) consisting of a series of fixed garrisons where emergency response teams consisting of two operators are deployed with the possibility of intervention within the time frames defined by the Permanent Commission for Tunnels;
 - the creation of a control centre to which all tunnels are connected for surveillance (24/7);
 - the deployment of temporary water reserves and absorption kits for possible spills at tunnel entrances and exits.
- Enhancement and integration of roadwork signage.
- The Traffic Police ensures monitoring with more than 70 patrols simultaneously on the 2,855 km network.

All interventions aimed at ensuring road safety **have reduced the mortality rate on the Autostrade per l'Italia network by 80%** from 1.14 in 1999 (year of privatisation), to 0.22 in 2024.

Users are advised to comply with the regulations set out in the New Highway Code (Legislative Decree 285/1992 and subsequent amendments), which are based on the principle of road safety, the measures issued in application of them, and the requirements made known by means of road signs and variable message panels along the route. These rules shall also apply with regard to the movement and use of services within Service Stations, where users must also follow the instructions and requirements issued by the service providers.

Breakdown assistance

In the event of a breakdown or accident on the Autostrade per l'Italia network, users can call the following numbers:

- ACI 803-116;
- Europe Assistance – Vai 803-803;
- IMA 800-613.613;
- ESA 800-198.254 (for sections: A1 Fabro-Napoli, A1 Dir. Roma Nord, A1 Dir. Roma Sud, A12 Roma-Civitavecchia, A16 Napoli-Lacedonia, A30 Caserta-Salerno);
- AXA 800-111.911 (for sections: A1 Ceprano-Napoli, A16 Napoli-Lacedonia, A30 Caserta-Salerno).

Autostrade per l'Italia authorises sector operators that meet the legal requirements to provide breakdown assistance. According to the authorisation granted, these operators must, in the event of an accident, a stopped vehicle on the road or an emergency lane less than 3 metres wide, comply with response times of 20 minutes for light vehicles and 30 minutes for heavy vehicles.

OUR COMMITMENT TO A BETTER SERVICE	1999	2024
% km with draining (rainproof) asphalt *Approximately 100%, if excluding mountain sections, tunnels, and sections where major works are planned, is covered by high-adhesion treatments.	16.4	83.1
Km of special high-adhesion paving	0	79.5
Mortality rate (No. of deaths per 100 million km travelled). Figures refer to the network of Autostrade per l'Italia and its Subsidiaries.	1.14	0.22

The speed control system

Developed by Autostrade per l'Italia, it has helped to increase safety for road users.

After the first year, the mortality rate on the routes covered fell by 56%.

Twenty years after its initial installation, the speed control system (Tutor) is undoubtedly an integral part of motorists' daily lives. The system automatically detects the average speed of vehicles and, over the years, has become an extraordinary preventive measure capable of reducing accidents. Developed by Autostrade per l'Italia and approved by the Ministry for Infrastructure and Transport, the Tutor has been progressively installed along all routes with above-average mortality rates.

The Tutor system has been activated on approximately 1,600 km of carriageways of Autostrade per l'Italia and its subsidiary companies. Its operating mechanism detects excess speed calculated by taking into account the time taken by motorists to travel on routes between two points.

Based on the excellent results obtained in terms of road safety, the Consumer Associations have deemed the Tutor to be a much more democratic and fair system than instantaneous speed detection systems since it is capable of acting on systematically dangerous behaviour, by influencing and changing bad driving habits. Over the years it has become an effective prevention system, capable of significantly reducing accidents and in particular those with serious consequences, very often caused by high speeds.

The Tutor is entirely managed by the Traffic Police (by law, the detection and sanctioning of ascertained offences can only be carried out by Traffic Police Officers pursuant to Art. 12 of the Italian Highway Code), which schedules its activity by defining its operating hours and parameters, and which is in charge of ascertaining offences.



To learn more about the Tutor and active routes [click here](#) or scan the QR code.



Traffic Management

Our commitment

Traffic assistance and monitoring operations involve internal and external personnel. The flow of traffic is constantly measured thanks to the over 1,500 sensors installed on the 2,855 km network and a certified control system.

Autostrade per l'Italia takes the utmost care to minimise the inconvenience to users caused by these disruptions through effective operational management of emergencies, careful planning of roadworks and constant distribution of information on current and planned events along the motorways under concession.

Autostrade per l'Italia is engaged on the following fronts:



Roadwork management

Maintenance works are essential to ensure the safety of travellers. There are around 400 roadworks per day on our network, which not only renew the infrastructure's life cycle, but also increase its original safety levels. Interventions are carried out according to the following main operating standards, except in unforeseeable emergencies:

- planning mainly during off-peak periods;
- design and planning of interventions aimed at minimising the occupation of the carriageway;
- for sites with the most impact, the use of personnel in continuous shifts on a 24-hour basis is envisaged, where possible and compatible with the type of work;
- removal of roadworks, with the exception of immovable ones, during periods and along traffic routes affected by heavy traffic (e.g. summer exodus, Christmas holidays, bank holiday weekends, etc.);
- suspension of work in heavy traffic conditions, compatible with ongoing activities;
- for roadworks that are expected to have a significant impact on traffic, any alternative traffic management measures (e.g. availability of additional lanes in the event of traffic jams) and traffic management plans are defined in agreement with the Traffic Police, as well as a dedicated communication plan possibly shared with local authorities.

In addition, additional signage will be installed at work sites to provide users with more information about the work in progress.



Accident and emergency management

In the event of accidents or other emergency situations, Autostrade per l'Italia and the Traffic Police intervene jointly: the Traffic Police provides initial assistance to people, ensuring road safety, and Autostrade per l'Italia ensures the timely intervention of its staff and emergency vehicles to restore normal traffic flow, providing constant updates on the traffic situation through all its information channels.

On certain occasions, following unforeseen and unforeseeable events, in agreement with the Traffic Police, it may be necessary to temporarily close the section involved for as long as strictly necessary to restore normal traffic conditions. Below are the main conditions for which temporary closures are enforced:

- when, for reasons attributable to the complexity of rescue operations, the time required to resolve the event is expected to be very high and, in relation to the recorded/expected traffic, significantly longer than average journey times are estimated;
- during emergencies that could lead to dangerous traffic conditions (e.g. heavy snow, floods, landslides, etc.);
- following accidents or other emergency events that require the intervention of the Fire Brigade and/or special departments to secure the area, which – as a safety precaution – order the temporary interruption of traffic in the vicinity of the event.

In addition, in agreement with public authorities and local government bodies, where deemed necessary, operational protocols have been drawn up that are activated when certain types of event occur. Some examples are the Emergency Management Plans, provided for the protection of safety in tunnels in accordance with Legislative Decree No. 264/06, or the "Guidelines for the coordinated management of winter emergencies" drawn up by the Company jointly with the Traffic Police Departments and other specific protocols stipulated for risk management (e.g. in the vicinity of certain industrial zones, areas subject to hydrogeological risks, areas subject to national emergency planning such as in the Phlegraean Fields, etc.).

Potential traffic disruption events

The categories of events that could cause disruption to motorway traffic and/or dangerous situations can be traced back to events such as accidents, broken down vehicles, burning vehicles, fires, as well as extraordinary events (e.g. flooding, landslides, etc.) that may require partial closure of the carriageway, reducing the lanes available for transit.



Winter operations

Autostrade per l'Italia, with the Ministry for Infrastructure and Transport, AISCAT, Anas and the Freight Transport Associations, has defined a Protocol that, as is already the case in the rest of Europe, shares operational escalation to manage snow events according to a "colour" scale, which corresponds to a specific user communication plan, as well as the application of the temporary stoppage of vehicles with a mass of over 7.5 tonnes in the event of heavy snowfall. Traffic management during snowfall is implemented by Autostrade per l'Italia with a complex operational model involving the following resources:

- over 2,500 operational vehicles, including snow ploughs, salt spreaders and special equipment, all equipped with satellite tracking;
- more than 5,000 operators, including internal operators and employees of external companies;
- over 290,000 tonnes of de-icing salt, stored in 180 snow points and 6 intermediate strategic depots;
- 9 Radio Information Centres managing winter operations at local level;
- a National Traffic Event Coordination Centre that supervises and coordinates the activities of the Regional Offices involved in snow events affecting different regions;
- an internal Weather Monitoring and Forecasting Service, to enable better interpretation of weather forecast bulletins issued by accredited national and local sources, and constant monitoring of the evolution of phenomena through continuous forecast updates;
- training activities, including online, for internal and external operators;
- conducting drills, simulating snow events of national significance, to test procedures and systems.



Toll booth roads

There are toll booths on average about every 12 km.

Our efforts focus on the following objectives:

- increase the number of dedicated lanes for entry and exit electronic toll collection systems;
- reduce waiting times when requesting assistance;
- expand the number of available lanes or convert them for dynamic management in relation to traffic volumes.

OUR COMMITMENT TO A BETTER SERVICE	2000	2024
% of exit toll booths with dedicated electronic collection lanes	86.00	99.17
% when electronic toll collection exits were unavailable (time)	1.02	1.27
% when other automatic exits were unavailable (time)	2.81	2.07



Exceptional Transports – <https://www2.autostrade.it/BVSPortal/#/home>

Exceptional transports/transits include vehicles/convoys which exceed the configuration limits defined by the New Highway Code in terms of size and/or mass.

Autostrade per l'Italia provides sector operators (road haulage companies or agencies/cooperatives operating in the name and on behalf of the companies themselves) with the TE online web portal, which allows digital management of the authorisation procedures required for exceptional transports to use the motorway.

It is also possible to manage the aforementioned authorisation files in "paper" format, at the dedicated departments located in all Autostrade per l'Italia's Regional Offices.

The process of "Planning and provision of the authorisation service for exceptional transits and related monitoring on the motorway network" has Quality Certification according to international standard ISO 9001:2015.

TE online is a web portal dedicated to Exceptional Transits (i.e. vehicles/convoys that exceed the configuration limits defined by the New Highway Code in terms of size and/or mass) and in particular to sector operators (road haulage companies or agencies/cooperatives operating in the name and on behalf of the companies themselves). It allows them to digitally manage the authorisation procedures for transit on motorway sections under concession to Autostrade per l'Italia and other interconnected Concessionaires. It is also possible to manage the aforementioned authorisation files in "paper" format, at the dedicated departments located in all Autostrade per l'Italia's Regional Offices.

To learn more about exceptional transits [click here](#) or scan the QR code.



Investments and Maintenance

In view of the increasing volumes of traffic and the age of the network, it is now essential to modernise and upgrade the infrastructure we manage, while becoming a reference point for the development of the increasingly sustainable, safe and intelligent mobility of the future.

Our commitment

With more than 2.4 billion euros spent in 2024, the Autostrade per l'Italia plan to modernise and upgrade the network continues, playing a central role in the country's mobility and development.

This ambitious plan aims to upgrade critical network nodes and the most congested sections and to improve the performance of existing infrastructure by extending its life and strengthening its resilience, even in adverse weather events.

In 2024, more than 150,000 roadworks were activated for the modernisation and maintenance of tunnels, bridges, viaducts, safety and noise barriers as well as for the improvement of the quality and safety standards of the network.

Works approval

All concession investments must go through a complex and lengthy environmental and urban planning authorisation phase by the competent Ministries and Authorities.

To learn more about works approval [click here](#) or scan the QR code.



Territory and environment

The Autostrade per l'Italia investment plan envisages about 2 billion euros (the amount envisaged in the current Economic and Financial Plan) for works in favour of the territory, such as: upgrading and resurfacing ordinary roads, execution of environmental mitigation and inclusion works and works in favour of the territory through the construction of car parks, schools, cycle paths and green spaces, environmental restoration and enhancement through the recovery of cultural heritage and historical centres and landscape enhancement*.

*Potentially subject to the opinion of the Superior Council of Public Works.

Current Works

PROGRESS AND WORKS

Modernisation Plan

The plan includes a series of initiatives on the entire network aimed at improving and modernising bridges, viaducts and tunnels, as well as improving safety barriers and upgrading the network technology.

The aim is to extend the life of infrastructure and adapt it to extreme weather events.

Network upgrades

In 2024, in addition to investments in network modernisation, the following upgrade targets were achieved:

- Opening to traffic of the new dynamic fourth lane on the A4 for a total of 9.5 km
- Functional opening of the new Dalmine junction on the A4 Milano-Bergamo section
- Completion and opening of the new Lainate junction on the A8 Milano-Varese
- Completion of the works for Lot 1 North of Firenze Sud-Incisa and the Casellina Tunnel outfitting.

The map shows the geographical location of the major works that have been executed, are in progress and are yet to be executed.

To learn more about current works [click here](#) or scan the QR code.



Milan Area

- A4 4th Dynamic Lane
(V.le Certosa-Sesto S.G.)
- A8 Milano-Gallarate
(5th Lane)
- A1 Milano Sud-Lodi
(4th Lane)
- Dalmine Junction

Bologna Area

- Bologna Bypass
(and related roads)
- A13 Padova-Monselice
(3rd Lane)
- A13 Ferrara-Bologna
(3rd Lane)
- Modena Bypass
- A14 Bologna S.Lazzaro-
Diram. Ravenna (4th Lane)
- Montemario Tunnel
- Pesaro mitigation
works

Genoa Area

- Gronda di Genova
- S.Benigno Node
- Port underpass

Florence Area

- A11 Firenze-Pistoia
(3rd Lane)
- A1 Barberino-Calenzano
upgrade
- Environmental restoration
and enhancement
projects - Tuscany
- A1 Firenze Sud-Incisa
(3rd Lane)
- A1 Incisa-Valdarno
(3rd Lane)

Legend

Works in progress

Works yet to start

Main lot yet to start

Autostrade per l'Italia and Sustainability

The Autostrade per l'Italia Group has embarked on a path of transformation in line with the sustainable development goals of the 2030 Agenda, which integrates sustainability into its business model and identifies it as a distinctive element of its mission. For the Group, sustainability is the driving force behind a continuous, cross-cutting improvement process that generates value and enables results from a long-term perspective.

OUR COMMITMENTS



ENVIRONMENT

Minimise environmental impact and reduce the carbon footprint to zero through initiatives to reduce emissions, increase energy efficiency and produce energy from renewable sources.

Net zero

The Group is committed to an ambitious journey to bring its direct and indirect carbon footprint to zero. GHG emission reduction targets were defined according to a Science-Based Targets approach and validated by the SBTi.

With the sustainability journey that began in 2020, ASPI incorporated two pillars of ambition into its strategy:

- mitigation of climate impacts through the reduction of the carbon footprint and the development of sustainable mobility models;
- adaptation and resilience of its infrastructure to climate change.

Sustainable infrastructure

Autostrade per l'Italia strives to develop a safe and resilient infrastructure and to protect the ecosystem balance in the design, construction and maintenance of the network, while minimising environmental impact. The Group has, therefore, developed a sustainable infrastructure model that integrates ESG into its entire life cycle, promoting the adoption of innovative solutions in all areas and the involvement of the local communities concerned.



Objectives

Ensure the safety of infrastructure, traffic and workplaces. Increase customer satisfaction and dialogue with communities. Create an inclusive work environment, ensure the well-being of our people and bridge the gender gap.

Safety

Traffic safety

Many projects have been carried out over the years, which have helped reduce the mortality rate along the Group's network by more than 80% since 2000.

Occupational health and safety

The Group complies with the highest international health and safety standards to implement continuous improvement towards a zero accidents goal.

Community and Territory

Dialogue with communities

Ongoing relations with local authorities and the population is an essential tool used by the company to respond to the needs of the territory and to carry out a constant analysis of the social, environmental and economic impact of infrastructure.

For this reason, for several years now, the Group has sought to enrich opportunities for dialogue, in some cases anticipating community requests. For instance, the public discussion of the Gronda di Genova and the Bologna Bypass.

Enhancing the territory

Autostrade per l'Italia is mindful of enhancing the territory and, therefore, has launched the Wonders. Discovery the Italy of wonders project.

Corporate philanthropy and solidarity and social mobility projects

Autostrade per l'Italia has set up the Solidarity and Social Mobility Projects Committee to direct, coordinate and monitor the social initiatives undertaken by the Autostrade per l'Italia Group, with no distinction between those aimed at the external community and those reserved for employees.

Developing resources

Diversity, Equity & Inclusion

Promoting diversity plays a central role in the Group's ESG objectives, be it gender, age or education.

Employer branding

The Group focuses on the continuous exchange of expertise, development of resources and the search for new talent.

Welfare

Autostrade per l'Italia has always been committed to valuing its people and ensuring their well-being.



GOVERNANCE

The Group operates in accordance with the principles of legality, accountability and transparency and bases its sustainability model on governance aligned with best practice that extends to all levels of the organisation.

To learn more [click here](#) or scan the QR code.





Wonders

Discover the Italy of wonders.

Promotion of the beauty of the national territory continued in 2024 with Wonders. Discover the Italy of wonders. The project, launched in 2022, promotes Italy's cultural, natural and gastronomic heritage through more than 1,000 certified events and over 500 travel experiences designed in collaboration with top partners: [Touring Club Italiano](#), [WWF](#), [Slow Food Italy](#) and the Italian National Commission for UNESCO.

In cooperation with the Italian National Commission for UNESCO, Wonders recounts and promotes the Italian treasures that, despite being recognised as World Heritage Sites, in many cases have untapped potential in terms of visitors and awareness on the part of Italian and overseas visitors.

The constantly evolving initiative also promotes the culture of sustainable travel through a new collection of itineraries designed by Non Sprecare, a leading website for sustainability. More than 30 new experiences dedicated to Trentino Alto Adige, Basilicata, Calabria, Sicily and Sardinia complete the project to tell the story of the territories in regions not directly connected by the Autostrade per l'Italia network.

The project also includes the promotion of open-air museum [Villa dei Volusii](#), an extra-urban residential complex discovered in 1961 during the construction works of the Autostrada del Sole motorway between Rome and Florence, in collaboration with the Ministry of Culture and Aperti per Voi - an initiative of the project partner Touring Club Italiano.

Wonders is the innovative and personalised soundtrack to rediscovering the Italian territory, with particular attention to lesser-known destinations. The website www.wonders.it features a geolocalised map and over 250 podcast episodes that can also be enjoyed on the Wonders. Discovery the Italy of wonders channel on the Loquis platform, the podcast expertly articulated by Luca and Paolo, and 2 social media channels (Instagram and Facebook) to interact with the community.



Key numbers:

- **100 Service Stations in the network** use totems, multimedia systems and the Infomoving television circuit to describe the beauty of our country with specially produced videos;
- **over 500 travel experiences;**
- **over 1,000 locations promoted;**
- **over 1,000 certified events** nationwide;
- **over 300 Touring posters** along the motorway network promote the project and the beauty of the surrounding area;
- **more than 250 podcast episodes featuring the voices of Luca and Paolo** who report on the initiative's engaging and original itineraries

To learn more [click here](#) or scan the QR code.



Quality Policy and Management

Improving the perceived quality is the end goal of all our daily efforts.

Integrated Management System

A management system is a set of activities aimed at the continuous improvement of performance and effectiveness in risk containment. For Autostrade per l'Italia, adopting an integrated management system is a strategic decision that can help improve its overall performance and provide a solid basis for sustainable development initiatives. Autostrade per l'Italia is constantly striving to obtain and improve certified Management Systems within the company, complying with ISO standards and international guidelines, assessing the associated risks, engaging with key stakeholders and respecting the following company values: Transparency, Accountability, Quality and Performance. In turn, these are based on the key principles of Ethics, Integrity, Inclusiveness and Sustainability.

Autostrade per l'Italia was awarded the Certificate of Excellence in 2022 and the IMQ-IMS Certification for Integrated Management Systems in 2023, which demonstrated the effective integration of the company's management systems aimed at achieving corporate objectives in a synergistic manner through a single document framework, homogeneous approaches and shared activities.

In 2024, the Autostrade per l'Italia Integrated Management System achieved Integration Class A with a score of 97.32/100 for the 8 integrated schemes.

All company Management Systems are periodically audited by Certification Bodies accredited by the Italian accreditation body Accredia.

In February 2025, the company updated the **Integrated Group Management Systems Policy** which seeks to provide Italy with an infrastructure operator that, including through the adoption of technologically innovative solutions: is a leader in the transition to a sustainable mobility model; guarantees the integrated management of the life cycle of mobility infrastructure; ensures the best working conditions and safety performance for users and workers; offers environmental protection, quality and safety of the motorway asset and services; ensures information security and personal data protection, business continuity, integrity, the responsible development and use of artificial intelligence and management to safeguard the continuity and availability of IT services.



Certifications according to international standards

Autostrade Group companies work towards the implementation and continuous improvement of their Management Systems.





Autostrade per l'Italia has implemented an Integrated Management System certified in accordance with international standards:

- Quality ISO 9001;
- Occupational Health and Safety ISO 45001;
- Road Traffic Safety ISO 39001;
- Environment ISO 14001;
- Anti-Bribery ISO 37001;
- Business Continuity ISO 22301;
- Energy Management ISO 50001;
- Gender Equality, Diversity and Inclusion UNI/PdR 125 and ISO 30415;
- Information Security, Personal Data Protection and Cloud ISO 27001, ISO 27701, ISO 27017, ISO 27018 and ISO 27035.

The Autostrade per l'Italia Inspection Body (IB) is accredited by the Italian accreditation body Accredia in accordance with UNI CEI EN ISO/IEC 17020:2012 for Type B inspection bodies.

Quality indicators

See below for the service quality indicators, valid for all the Concessionaires and defined on the basis of the Directive of the Ministry for Infrastructure and Transport No. 102/2009 with the Directorate General for the Supervision of Motorway Concessionaires.

Baseline factor	Unit of measurement	Benchmark	
Journey safety Advance notice given for roadworks lasting > 5 days	Advance notice (h) in 85% of cases	24 hours	
Regularity Status of horizontal signage ¹ (retroreflection)	(RL) Retroreflection (mcd/lux/m ²)	100 RL ²	
Comfort Services at Service Stations, number of inspections per month on at least 80% of stations. With 1 control per month on 100% of stations	No. of controls/month	2 controls	
Services for disabled people Services at Service Stations, number of inspections per month on at least 90% of stations. With 1 control per month on 100% of stations	No. of controls/month	2 controls	



Information to users
Response time to email
communications and
complaints

Response time
(days) in 85% of
cases

10 working
days



In 2024, all benchmarks were met.

1. The figure refers exclusively to measurements taken on the carriageway along the solid emergency lane line. Tunnel sections, Service Stations and their areas and roadwork areas are not considered.

2. Compliance with the standard is verified (excluding the winter operations period) on 90% of minimum sections of 20 km, in line with the Single Convention.

Quality factor in the concession contract

The quality factor, and the method for calculating the components necessary to define the quality indicator (Q), is governed by Annex C to the Single Convention Agreement entered into in 2007 between ASPI and the Grantor and subsequently amended by Addenda. This factor consists of 2 quality indicators, "Safety Indicator" (IS) and "Paving Structural Condition Indicator" (IPAV), which are reported annually to the Grantor. Based on these indicators, the Q factor is then determined as a synthetic quality indicator for the entire network operated by ASPI.

With Resolution No. 71/2019, the ART outlined a quality system based on 13 issues, for which the indicators to be monitored and their target thresholds are to be identified for each area. This system provides for impacts on the tariff charged by ASPI to users, depending on the achievement of target thresholds (with a penalty/premium mechanism). Pending the stipulation of a new Addendum, which will incorporate the indicators and thresholds defined by the Grantor, quality monitoring is currently carried out on the basis of what is set out in the aforementioned Annex C to the 2007 Single Convention, as illustrated above.

With reference to the current quality monitoring system, ASPI has achieved the required quality standards in recent years.



SERVICE STATIONS: FUEL AND E-VEHICLE CHARGING

SERVICE STATION	KM	FUEL BRANDS	NO. OF PETROL AND DIESEL PUMPS	NO. OF HEAVY-VEHICLE DIESEL PUMPS	NO. OF METHANE PUMPS
A1 MILANO-NAPOLI					
S.SZENONE OVEST	15.1	Q8	12	8	2
SOMAGLIA OVEST	43.5	ENI	8	6	2
ARDA OVEST	73.3	IP	16	10	2
S.MARTINO OVEST	114.1	ENI	13	6	2
SECCHIA OVEST	156.5	EG	16	8	0
CANTAGALLO OVEST	198.9	Q8	10	6	0
RONCOBILACCIO OVEST	243	MAGLIONE	10	4	0
BISENZIO OVEST	279.8	IP	6	3	0
VILLA COSTANZA	289.7	NA	0	0	0
CHIANTI OVEST	305.6	EG	12	2	0
ARNO OVEST	321.5	IP	22	2	0
BADIA AL PINO OVEST	362.3	IP	17	3	2
LUCIGNANO OVEST	380.7	Q8	6	6	0
MONTEPULCIANO OVEST	395	IP	10	8	0
FABRO OVEST	427.8	ENI	15	3	0
TEVERE OVEST	465	Q8	10	4	0
GIOVE OVEST	481.1	EG	8+(2 diesel only)	4	0
FLAMINIA OVEST	509.1	ENI	13	6	0
FERONIA OVEST	532	NA	0	0	0
SALARIA OVEST	534	ENI	8	3	0
MASCHERONE OVEST	535.5	IP	8	2	2
PRENESTINA OVEST	566.1	IP	16	4	2
TUSCOLANA OVEST	586	ENI	12	2	0
FRASCATI OVEST	590	IP	12	8	2
LA MACCHIA OVEST	610.9	ENI	18	6	0
CASILINA OVEST	659.9	ENI	12	6	0
TEANO OVEST	708.4	Q8	14	4	0
S.NICOLA OVEST	737.2	MAGLIONE	6	6	0
A1 NAPOLI-MILANO					
CITTADELLA	761	MAGLIONE	10	4	0
MASSERIA EST	754.5	Q8	6	2	0
S.NICOLA EST	737.2	ENI	12	8	2
TEANO EST	714	IP	8	6	0
CASILINA EST	658.8	IP	12	4	0
LA MACCHIA EST	610.9	Q8	12	6	4
FRASCATI EST	590	EG	10	2	0
TUSCOLANA EST	586	ENI	8	0	0
PRENESTINA EST	566.1	ENI	12	4	2
MASCHERONE EST	535.5	IP	12	8	2
SALARIA EST	530	ENI	13	3	0
FERONIA EST	520	Q8	10	2	0
FLAMINIA EST	509.1	ENI	12	4	0
GIOVE EST	481.1	IP	8	2	0
TEVERE EST	464.7	Q8	8	4	0
FABRO EST	427.8	IP	8	4	2
MONTEPULCIANO EST	395	IP	16	8	2
LUCIGNANO EST	380.7	ENI	11	4	0
BADIA AL PINO EST	362.4	EG	12	4	0
ARNO EST	332.8	ENI	16	2	0

NO. OF LPG PUMPS	E-VEHICLE CHARGING POINTS	NO. OF 300KW HPC CHARGING POINTS	NO. OF HPC CONNECTORS AVAILABLE (CCSZ)	NO. OF 64KW MULTISTANDARD CHARGING POINTS	NO. OF MULTISTANDARD CONNECTORS AVAILABLE (CHADEMO, TYPE 2, CCS2)
2	5	4	8	1	2
2	3	2	4	1	2
2	5	4	8	1	2
2	3	2	4	1	2
2	4	4	8	0	0
2	3	2	4	1	2
0	0	0	0	0	0
2	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	5	4	8	1	2
2	5	4	8	1	2
0	0	0	0	0	0
2	0	0	0	0	0
0	5	4	8	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	3	2	4	1	2
0	0	0	0	0	0
0	0	0	0	0	0
2	3	2	4	1	2
2	3	2	4	1	2
0	0	0	0	0	0
0	0	0	0	0	0
2	5	4	8	1	2
4	5	4	8	1	2
2	5	4	8	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
0	0	0	0	0	0
2	0	0	0	0	0
4	2	2	4	0	0
0	0	0	0	0	0
4	4	3	6	1	2
2	4	3	6	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	5	4	8	1	2
2	5	4	8	1	2

SERVICE STATION	KM	FUEL BRANDS	NO. OF PETROL AND DIESEL PUMPS	NO. OF HEAVY-VEHICLE DIESEL PUMPS	NO. OF METHANE PUMPS
CHIANTI EST	305.6	IP	11	3	0
BISENZIO EST	280.4	IP	8	3	0
FIRENZE NORD	280	MAGLIONE	7	3	0
AGLIO EST	255.4	IP	18	2	0
RONCOBILACCIO EST	243	MAGLIONE	12	2	0
CANTAGALLO EST	198.9	ENI	10	2	0
SECCHIA EST	156.5	Q8	18	14	2
S.MARTINO EST	114.1	IP	13	6	4
ARDA EST	73.3	ENI	12	4	0
SOMAGLIA EST	43.5	IP	10	4	0
S.ZENONE EST	15.1	Q8	8	4	2
A1 VARIANTE DI VALICO					
BADIA NUOVA OVEST	18	TAMOIL	10	6	0
A4 MILANO-BRESCIA					
LAMBRO SUD	9	IP	9	3	0
BRIANZA SUD	23	ENI	12	5	2
BREMO SUD	41	Q8	8	2	0
SEBINO SUD	72	EG	10	4	0
VALTROMPIA SUD	89	IP	8	6	2
A4 BRESCIA-MILANO					
VALTROMPIA NORD	89	IP	8	4	2
SEBINO NORD	72	IP	10	2	0
BREMO NORD	41	EG	14	6	0
BRIANZA NORD	23	ENI	12	5	0
LAMBRO NORD	8.6	IP	8	2	0
NOVATE NORD	3.5	EG	12	2	0
A7 SERRAVALLE-GENOVA					
VALLE SCRIVIA OVEST	92.5	IP	10	4	0
GIOVI OVEST	106	EUROPAM	24	2	0
A7 GENOVA-SERRAVALLE					
LA LANTERNA EST	133.2	Q8	10	2	0
CAMPORA EST	121	ENI	12	3	0
GIOVI EST	106	ATG	8	0	0
A8 VARESE-MILANO					
BRUGHERIA OVEST	41	TAMOIL	9	2	0
VILLORESI OVEST	8	EG	12	6	2
VERBANO OVEST	7	IP	8	6	0
A8 MILANO-VARESE					
VERBANO EST	7	IP	8	7	0
VILLORESI EST	8	Q8	12	4	2
BRUGHERIA EST	41	TAMOIL	9	2	0
A9 CHIASSO-COMO-LAINATE					
LARIO OVEST	28	IP	10	4	0
A9 LAINATE-COMO-CHIASSO					
LARIO EST	28	TAMOIL	12	3	0
A10 GENOVA-SAVONA					
PIANI D'INVREA NORD	26	Q8	8	4	0
S.CRISTOFORO NORD	42.3	ATG	12	2	0
A10 SAVONA-GENOVA					
AURELIA SUD	44.8	IP	9	2	0

NO. OF LPG PUMPS	E-VEHICLE CHARGING POINTS	NO. OF 300KW HPC CHARGING POINTS	NO. OF HPC CONNECTORS AVAILABLE (CCS2)	NO. OF 64KW MULTISTANDARD CHARGING POINTS	NO. OF MULTISTANDARD CONNECTORS AVAILABLE (CHADEMO, TYPE 2, CCS2)
0	0	0	0	0	0
2	0	0	0	0	0
0	5	4	8	1	2
0	0	0	0	0	0
0	0	0	0	0	0
2	3	2	4	1	2
4	5	4	8	1	2
4	3	2	4	1	2
2	4	3	6	1	2
0	3	2	4	1	2
4	5	4	8	1	2
0	3	2	4	1	2
0	3	2	4	1	2
2	5	4	8	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	4	3	6	1	2
2	5	4	8	1	2
0	0	0	0	0	0
2	5	4	8	1	2
2	5	4	8	1	2
0	0	0	0	0	0
0	3	2	4	1	2
0	0	0	0	0	0
0	2	2	4	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	3	2	4	1	2
2	3	2	4	1	2
2	5	4	8	1	2
4	0	0	0	0	0
2	0	0	0	0	0
2	5	4	8	1	2
0	5	4	8	1	2
2	5	4	8	1	2
2	2	2	4	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	3	2	4	1	2

SERVICE STATION	KM	FUEL BRANDS	NO. OF PETROL AND DIESEL PUMPS	NO. OF HEAVY-VEHICLE DIESEL PUMPS	NO. OF METHANE PUMPS
PIANI D'INVREA SUD	26	TAMOIL	8	0	0
A11 PISA-FLORENCE					
MIGLIARINO SUD	79	MAGLIONE	6	2	0
SERRAVALLE SUD	35.5	IP	6	2	0
PERETOLA SUD	3	ENI	12	3	2
A11 FLORENCE-PISA					
PERETOLA NORD	3	ENI	12	3	2
SERRAVALLE NORD	35.5	Q8	12	4	0
MIGLIARINO NORD	79	MAGLIONE	6	2	0
A12 GENOVA-SESTRI LEVANTE					
S.ILARIO SUD	14	Q8	8	4	0
RIVIERA SUD	48.9	ENI	16	4	0
A12 SESTRI LEVANTE-GENOVA					
RIVIERA NORD	48.9	IP	8	8	0
S.ILARIO NORD	14.5	IP	8	4	0
A12 CIVITAVECCHIA-ROMA					
TIRRENO OVEST	39.2	Q8	12	4	0
ARRONE OVEST	8.5	TAMOIL	6	2	0
A12 ROMA-CIVITAVECCHIA					
ARRONE EST	8.5	MAGLIONE	6	2	0
TIRRENO EST	39.2	IP	12	4	0
TOLFA EST	59.5	MAGLIONE	10	2	0
A13 PADOVA-BOLOGNA					
S.PELAGIO OVEST	98.2	ENI	12	8	2
ADIGE OVEST	65.3	ATG	8	4	0
PO OVEST	43	IP	10	4	0
CASTEL BENTIVOGLIO OVEST	11.7	EG	12	6	0
A13 BOLOGNA-PADOVA					
CASTEL BENTIVOGLIO EST	11.7	IP	12	4	0
PO EST	43	IP	10	4	0
ADIGE EST	65.3	EG	8	5	0
S.PELAGIO EST	98.2	Q8	6	6	0
A14 BOLOGNA-TARANTO					
LA PIOPPA OVEST	2.3	Q8	14	8	0
SILLARO OVEST	37.4	ENI	12	6	0
S.EUFEMIA OVEST	19.8	MAGLIONE	6	4	2
SANTERNO OVEST	59.5	IP	12	2	0
BEVANO OVEST	89	EG	18	6	0
RUBICONE OVEST	101.3	Q8	12	2	2
MONTEFELTRO OVEST	133.5	ENI	10	14	2
FOGLIA OVEST	158.9	IP	12	5	2
METAURO OVEST	186.2	MAGLIONE	10	8	0
ESINO OVEST	209	IP	12	4	0
CONERO OVEST	239	ENI	10	6	0
CHIENTI OVEST	263.9	MAGLIONE	10	4	0
PICENO OVEST	290.8	Q8	14	6	0
TORTORETO OVEST	323.7	TAMOIL	14	3	0
VOMANO OVEST	340.3	ENI	12	5	0
TORRE CERRANO OVEST	363.1	EG	10	6	0
ALENTO OVEST	393.3	ENI	10	12	2
SANGRO OVEST	428.8	MAGLIONE	13	1	0

NO. OF LPG PUMPS	E-VEHICLE CHARGING POINTS	NO. OF 300KW HPC CHARGING POINTS	NO. OF HPC CONNECTORS AVAILABLE (CCS2)	NO. OF 64KW MULTISTANDARD CHARGING POINTS	NO. OF MULTISTANDARD CONNECTORS AVAILABLE (CHADEMO, TYPE 2, CCS2)
0	0	0	0	0	0
2	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
0	0	0	0	0	0
0	0	0	0	0	0
0	3	2	4	1	2
2	0	0	0	0	0
0	0	0	0	0	0
0	3	2	4	1	2
4	3	2	4	1	2
0	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	5	4	8	1	2
3	3	2	4	1	2
2	3	2	4	1	2
2	5	4	8	1	2
2	3	2	4	1	2
2	0	0	0	0	0
4	5	4	8	1	2
4	5	4	8	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	0	0	0	0	0
2	0	0	0	0	0
2	5	4	8	1	2
0	0	0	0	0	0
2	0	0	0	0	0
0	3	2	4	1	2
2	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
0	0	0	0	0	0
4	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2

SERVICE STATION	KM	FUEL BRANDS	NO. OF PETROL AND DIESEL PUMPS	NO. OF HEAVY-VEHICLE DIESEL PUMPS	NO. OF METHANE PUMPS
TRIGNO OVEST	459	MAGLIONE	12	4	0
TORRE FANTINE OVEST	493.5	MAGLIONE	16	8	0
S.TRIFONE OVEST	517.5	MAGLIONE	10	2	0
GARGANO OVEST	542	MAGLIONE	4	2	0
LE SALINE OVEST	587.2	MAGLIONE	8	2	0
CANNE DELLA BATTAGLIA OVEST	620.4	IP	7	6	0
DOLMEN OVEST	644.4	MAGLIONE	8	4	0
MURGE OVEST	671.4	MAGLIONE	10	2	0
LE FONTI OVEST	697.6	MAGLIONE	4	2	0
A14 TARANTO-BOLOGNA					
LE FONTI EST	697.6	MAGLIONE	6	4	0
MURGE EST	671.4	ENI	12	8	2
DOLMEN EST	644.4	MAGLIONE	6	2	0
CANNE DELLA BATTAGLIA EST	620.4	Q8	8	3	0
LE SALINE EST	587.2	MAGLIONE	6	2	0
GARGANO EST	542	MAGLIONE	8	4	0
TORRE FANTINE EST	493	MAGLIONE	8	2	0
RIO VIVO EST	473.6	ATG	10	3	0
TRIGNO EST	458.6	MAGLIONE	10	2	0
SANGRO EST	428.8	MAGLIONE	12	4	0
ALENTI EST	394	Q8	12	6	0
TORRE CERRANO EST	363	ENI	12	6	0
VOMANO EST	340.3	IP	12	4	0
TORTORETO EST	323.7	EG	6	5	0
PICENO EST	290.8	ENI	18	10	2
CHIANTI EST	263.9	IP	16	5	0
CONERO EST	239	Q8	8	4	0
ESINO EST	208.7	ENI	18	4	2
METAURO EST	186.2	IP	12	6	0
FOGLIA EST	158.9	ENI	13	10	0
MONTEFELTRO EST	133.5	Q8	10	4	0
RUBICONE EST	111.3	MAGLIONE	6	6	0
BEVANO EST	89.5	ENI	6	8	4
SANTERNO EST	59.5	EG	8	2	0
SILLARO EST	37.4	IP	12	12	2
S.EUFEMIA EST	19.8	MAGLIONE	12	6	0
LA PIOPPA EST	2.3	ENI	10	6	0
A16 NAPOLI-CANOSA					
VESUVIO SUD	4.5	MAGLIONE	8	2	0
IRPINIA SUD	44.2	IP	6	2	0
MIRABELLA SUD	77.3	MAGLIONE	6	2	0
CALAGGIO SUD	106	MAGLIONE	8	4	0
TORRE ALEMANNIA SUD	137.6	MAGLIONE	6	4	0
OFANTO SUD	153	MAGLIONE	4	2	0
A16 CANOSA-NAPOLI					
OFANTO NORD	153.1	MAGLIONE	6	2	0
CALAGGIO NORD	106	ATG	8	3	0
MIRABELLA NORD	77.3	MAGLIONE	8	2	0
IRPINIA NORD	44.2	TAMOIL	12	2	0
VESUVIO NORD	4.5	MAGLIONE	12	4	0
A23 TARVISIO-CARNIA-UDINE					
CAMPIOLO OVEST	68	MAGLIONE	8	4	0
LEDRA OVEST	36.9	MAGLIONE	10	4	0

NO. OF LPG PUMPS	E-VEHICLE CHARGING POINTS	NO. OF 300KW HPC CHARGING POINTS	NO. OF HPC CONNECTORS AVAILABLE (CCS2)	NO. OF 64KW MULTISTANDARD CHARGING POINTS	NO. OF MULTISTANDARD CONNECTORS AVAILABLE (CHADEMO, TYPE 2, CCS2)
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
0	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	2	2	4	0	0
0	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
0	3	2	4	1	2
2	3	2	4	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
2	0	0	0	0	0
2	5	4	8	1	2
2	0	0	0	0	0
0	0	0	0	0	0
2	0	0	0	0	0
2	3	2	4	1	2
2	4	4	4	0	0
2	0	0	0	0	0
2	5	4	8	1	2
2	0	0	0	0	0
2	5	4	8	1	2
2	0	0	0	0	0
0	3	2	4	1	2
2	3	2	4	1	2
2	3	2	4	1	2
2	0	0	0	0	0
2	0	0	0	0	0
0	0	0	0	0	0
0	3	2	4	1	2
2	0	0	0	0	0
2	3	2	4	1	2
2	0	0	0	0	0
0	0	0	0	0	0
2	2	2	4	0	0

SERVICE STATION	KM	FUEL BRANDS	NO. OF PETROL AND DIESEL PUMPS	NO. OF HEAVY-VEHICLE DIESEL PUMPS	NO. OF METHANE PUMPS
A23 UDINE-CARNIA-TARVISIO					
LEDRA EST	37.1	ATG	22	7	0
FELLA EST	97	ATG	12	4	0
A26 GRAVELLONA TOCE-GENOVA VOLTRI					
AGOGNA OVEST	154.8	CHEF EXPRESS	11	5	0
SESIA OVEST	108	MAGLIONE	8	4	0
MONFERRATO OVEST	83.5	Q8	4	2	0
BORMIDA OVEST	52.9	IP	8	6	0
STURA OVEST	25.5	EG	12	4	0
MARENGO NORD	9.7	IP	8	4	0
TURCHINO OVEST	6.8	MAGLIONE	8	2	0
LE RISAIE OVEST	1.7	MAGLIONE	4	2	0
A26 GENOVA VOLTRI-GRAVELLONA TOCE					
TURCHINO EST	6.8	Q8	12	8	0
MARENGO SUD	9.7	MAGLIONE	5	5	0
STURA EST	25	IP	8	4	0
CAVOUR EST	29	MAGLIONE	4	2	0
BORMIDA EST	52.9	ATG	18	6	0
MONFERRATO EST	83.5	ATG	18	5	0
SESIA EST	108	MAGLIONE	8	4	0
AGOGNA EST	154.8	CHEF EXPRESS	5	3	0
A27 BELLUNO-MESTRE					
PONTE NELLE ALPI OVEST	81.5	IP	8	6	0
SILE OVEST	8.9	TAMOIL	12	4	0
A27 MESTRE-BELLUNO					
SILE EST	8.9	Q8	6	4	0
CERVADA EST	50	MAGLIONE	10	4	0
A30 CASERTA-SALERNO					
TRE PONTI OVEST	16.4	EG	8	2	0
ANGIOINA OVEST	33.4	TAMOIL	10	4	0
A30 SALERNO-CASERTA					
TRE PONTI EST	16.4	MAGLIONE	6	2	0
RAMO CAPODICHINO					
S.PIETRO	1.6	Q8	10	2	0

SERVICE STATIONS: RESTAURANTS AND OTHER SERVICES

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
A1 MILANO-NAPOLI										
S.ZENONE OVEST	15.1	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	16	2	•	1
SOMAGLIA OVEST	43.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	14	17	2	•	1
ARDA OVEST	73.3	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	11	11	2	•	1
S.MARTINO OVEST	114.1	CHEF EXPRESS	00:00-24:00	11:00-15:00 18:30-22:30	00:00-24:00	18	16	2	•	1
SECCHIA OVEST	156.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	16	21	2	•	1
CANTAGALLO OVEST	198.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	15	22	2	•	1
RONCOBILACCIO OVEST	243	MAGLIONE	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
BISENZIO OVEST	279.8	MAGLIONE	00:00-24:00	07:00-22:00	00:00-24:00*	10	10	2	•	1
VILLA COSTANZA	289.7	UNIPARK	06:30-22:00	06:30-22:00	00:00-24:00*	5	7	2	•	1
CHIANTI OVEST	305.6	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	13	16	2	•	1
ARNO OVEST	321.5	CHEF EXPRESS	00:00-24:00	11:00-15:30/18:30-22:00 Monday-Thursday/ 10:00-23:00 Friday-Sunday	00:00-24:00	10	18	2	•	1
BADIA AL PINO OVEST	362.3	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	16	2	•	1
LUCIGNANO OVEST	380.7	CHEF EXPRESS	00:00-24:00	11:00-15:30 18:30-22:30	00:00-24:00	8	16	2	•	1
MONTEPULCIANO OVEST	395	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	8	17	2	•	1
FABRO OVEST	427.8	SARNI	00:00-24:00	11:30-15:00 19:00-22:00	00:00-24:00	6	15	2	•	1
TEVERE OVEST	465	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00*	13	14	2	•	1
GIOVE OVEST	481.1	MAGLIONE	00:00-24:00	11:30-15:30 18:30-22:00	00:00-24:00	12	18	2	•	1
FLAMINIA OVEST	509.1	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	14	24	2	•	1
FERONIA OVEST	532	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
SALARIA OVEST	534	SIRIO	00:00-24:00	Not present	00:00-24:00	7	17	2		1
MASCHERONE OVEST	535.5	SARNI	00:00-24:00	11:30-15:00 18:30-22:00	00:00-24:00*	10	16	2	•	1
PRENESTINA OVEST	566.1	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	15	22	2	•	1
TUSCOLANA OVEST	586	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	8	8	2		1
FRASCATI OVEST	590	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	9	17	2	•	1
LA MACCHIA OVEST	610.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00*	13	17	2	•	1
CASILINA OVEST	659.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00*	11	18	2	•	1
TEANO OVEST	708.4	SARNI	00:00-24:00	11:30-22:00	00:00-24:00	7	8	2	•	1
S.NICOLA OVEST	737.2	SARNI	00:00-24:00	11:00-15:00 18:30-22:00	00:00-24:00	7	12	2	•	1
A1 NAPOLI-MILANO										
CITTADELLA	761	SARNI	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
MASSERIA EST	754.5	SARNI	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
S.NICOLA EST	737.2	SARNI	00:00-24:00	11:30-16:00 19:00-22:00	00:00-24:00	13	20	2	•	1
TEANO EST	714	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00*	10	17	2	•	1
CASILINA EST	658.8	AUTOGRILL	00:00-24:00	Not present	00:00-24:00*	10	12	2	•	1
LA MACCHIA EST	610.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00*	12	19	2	•	1
FRASCATI EST	590	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	9	18	2	•	1
TUSCOLANA EST	586	Not present	Not present	Not present	Not present	5	4	2		1

CARPARKS	OF WHICH FOR DISABLED PEOPLE	RIG AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
103	2	52	1	0	2	0	0	0	●	Camper service
111	3	76	1	0	2	0	1	0	●	0
152	3	77	1	0	2	0	0	0	●	0
117	5	48	2	0	2	0	0	0	●	0
283	6	57	1	0	0	1	0	1	●	0
145	8	135	1	0	4	0	0	0	●	Laundry
48	3	0	0	0	2	0	0	0	●	0
44	2	13	1	0	1	0	0	0	●	0
0	0	0	0	0	0	0	0	0	●	ATMs
81	3	14	1	0	0	0	0	0	●	0
98	8	55	1	0	2	0	0	0	●	0
230	6	39	1	0	2	1	1	1	●	0
38	3	33	1	0	2	0	0	0	●	0
116	4	40	1	0	2	1	1	0		Church
59	4	21	0	0	2	0	0	0		0
196	3	49	1	1	0	1	1	0	●	0
146	3	119	1	0	2	0	0	0		0
66	2	26	1	0	2	1	1	1	●	0
44	2	13	2	0	0	0	1	0		0
30	1	13	1	0	0	0	0	0		0
85	2	78	1	0	0	1	1	1	●	0
90	3	57	1	1	2	1	1	1	●	0
7	1	0	0	0	0	0	0	0	●	0
42	3	27	1	0	2	1	1	1		0
120	8	48	1	1	2	1	0	1	●	0
83	3	11	1	0	2	1	1	0	●	0
197	5	83	1	0	2	0	0	0	●	0
230	5	172	1	0	4	0	0	0	●	0
19	1	6	2	0	0	0	0	0	●	0
31	1	7	1	0	0	0	0	0	●	0
144	5	19	1	0	2	0	1	0	●	0
206	7	117	1	0	4	1	1	1	●	0
86	2	21	1	0	2	0	1	0	●	ATMs
99	6	55	1	1	2	0	1	1		0
38	2	17	0	0	2	0	0	0		Hotel
1	1	0	0	0	0	0	0	0	●	0

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
PRENESTINA EST	566.1	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	13	18	2	•	1
MASCHERONE EST	535.5	SARNI	00:00-24:00	11:30-15:00 18:30-22:00	00:00-24:00	11	16	2	•	1
SALARIAEST	530	MYCHEF	00:00-24:00	Not present	00:00-24:00	10	17	2	•	1
FERONIAEST	520	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	10	17	2	•	1
FLAMINIA EST	509.1	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	12	19	2	•	1
GIOVEEST	481.1	MYCHEF	00:00-24:00	11:00-22:00	00:00-24:00	14	23	2	•	1
TEVEREEST	464.7	CHEF EXPRESS	00:00-24:00	11:00-15:30 18:30-22:00	00:00-24:00	11	12	2	•	1
FABROEST	427.8	CHEF EXPRESS	00:00-24:00	10:00-22:00	00:00-24:00	15	12	2	•	1
MONTEPULCIANO EST	395	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	12	16	2	•	1
LUCIGNANOEST	380.7	CHEF EXPRESS	00:00-24:00	10:00-21:00	00:00-24:00	10	19	2	•	1
BADIA AL PINO EST	362.4	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	8	11	2	•	1
ARNOEST	332.8	SARNI	08:00-23:00	11:00-22:00	00:00-24:00	7	17	2	•	1
CHIANTI EST	305.6	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	23	17	2	•	1
BISENZIO EST	280.4	CHEF EXPRESS	00:00-24:00	10:00-15:00 18:00-21:00	00:00-24:00	5	6	2	•	1
FIRENZE NORD	280	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2		1
AGLIO EST	255.4	MYCHEF	00:00-24:00	11:00-23:00	00:00-24:00	7	8	2	•	1
RONCOBILACCIO EST	243	SARNI	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
CANTAGALLO EST	198.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	9	16	2	•	1
SECCHIA EST	156.5	SARNI	07:00-22:00	07:00-22:00	00:00-24:00	17	27	2	•	1
S.MARTINO EST	114.1	MYCHEF	00:00-24:00	11:00-23:00	00:00 - 24:00	13	17	2	•	1
ARDA EST	73.3	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	14	2	•	1
SOMAGLIA EST	43.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	13	15	2	•	1
S.ZENONE EST	15.1	MYCHEF	00:00-24:00	10:00-22:00	00:00-24:00*	9	19	2	•	1
A1 VARIANTE DI VALICO										
BADIA NUOVA OVEST	18	RISTOP	00:00-24:00	11:30-15:00 18:30-22:00	00:00-24:00	10	10	2	•	1
A4 MILANO-BRESCIA										
LAMBRO SUD	9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	12	17	2	•	1
BRIANZA SUD	23	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	15	17	2	•	1
BREMBO SUD	41	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	13	12	2	•	1
SEBINO SUD	72	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	13	2	•	1
VALTROMPIA SUD	89	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	9	13	2	•	1
A4 BRESCIA-MILANO										
VALTROMPIA NORD	89	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	11	14	2	•	1
SEBINO NORD	72	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	10	2	•	1
BREMBO NORD	41	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	14	15	2	•	1
BRIANZA NORD	23	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	14	22	2	•	1
LAMBRO NORD	8.6	MYCHEF	00:00-24:00	00:00-24:00	Not present	10	19	2	•	1
NOVATE NORD	3.5	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
A7 SERRAVALLE-GENOVA										
VALLE SCRIVIA OVEST	92.5	SARNI	00:00-24:00	Not present	00:00-24:00	5	6	2		1
GIOVI OVEST	106	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	16	2	•	1

CAR PARKS	OF WHICH FOR DISABLED PEOPLE	RIG AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
131	3	88	1	1	2	1	1	1		0
89	3	67	1	1	0	1	1	0	●	0
28	1	6	1	0	0	0	1	0		0
73	3	24	1	0	2	0	1	0		Church
106	6	58	2	0	2	0	1	0	●	0
36	2	15	1	0	0	0	0	0	●	0
146	2	56	1	1	2	1	1	1	●	0
55	2	32	1	0	2	1	1	1	●	0
99	9	81	1	0	2	0	0	0		0
91	4	29	1	0	2	1	1	1	●	0
102	4	37	1	0	2	1	0	0	●	0
118	5	60	1	0	2	1	1	0	●	Truck Safety Checkpoint
55	4	12	1	0	0	0	0	0	●	0
33	2	6	1	0	1	0	1	0	●	0
104	5	0	0	0	1	0	0	0	●	Hotel
48	2	12	1	0	2	0	0	0		0
14	1	9	0	0	2	0	0	0	●	0
98	2	14	1	0	0	0	0	0	●	Laundry/Church
197	6	44	1	0	0	0	0	0	●	0
71	1	32	2	0	2	0	1	0		Laundry
142	5	70	1	0	2	0	0	0	●	0
68	2	12	1	0	2	0	0	1	●	0
103	4	47	1	0	2	0	1	0	●	0
100	6	49	1	0	2	0	0	0	●	0
74	2	8	1	0	2	1	1	0	●	0
149	3	31	2	0	2	1	1	1	●	0
52	4	11	2	0	0	0	1	0	●	0
72	2	11	1	0	0	0	0	0	●	ATMs
44	4	18	1	0	0	1	1	1	●	Laundry
99	5	39	2	0	0	1	1	1	●	0
35	2	5	1	0	0	0	0	0	●	0
157	5	58	4	0	2	0	0	0	●	ATMs
288	9	81	1	0	4	2	1	1	●	ATM/Truck Safety Checkpoint
6	1	0	0	0	0	0	0	0	●	0
36	1	5	1	0	1	0	0	0	●	0
19	1	5	1	0	0	0	1	0	●	0
32	3	1	1	0	0	0	1	0	●	0

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
A7 GENOVA-SERRAVALLE										
LA LANTERNA EST	133.2	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
CAMPORA EST	121	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	8	2	•	1
GIOVI EST	106	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
A8 VARESE-MILANO										
BRUGHERIA OVEST	41	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	12	2	•	1
VILLORESI OVEST	8	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	15	18	2	•	1
VERBANO OVEST	7	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	11	2	•	1
A8 MILANO-VARESE										
VERBANO EST	7	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	11	2	•	1
VILLORESI EST	8	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	14	19	2	•	1
BRUGHERIA EST	41	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	12	2	•	1
A9 CHIASSO-COMO-LAINATE										
LARIO OVEST	28	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	13	17	2	•	1
A9 LAINATE-COMO-CHIASSO										
LARIO EST	28	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
A10 GENOVA-SAVONA										
PIANI D'INVREA NORD	26	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	8	16	2	•	1
S.CRISTOFORO NORD	42.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
A10 SAVONA-GENOVA										
AURELIA SUD	44.8	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	5	6	2	•	1
PIANI D'INVREA SUD	26	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
A11 PISA-FLORENCE										
MIGLIARINO SUD	79	SARNI	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
SERRAVALLE SUD	35.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	12	2	•	1
PERETOLA SUD	3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	18	2	•	1
A11 FLORENCE-PISA										
PERETOLA NORD	3	CHEF EXPRESS	00:00-24:00	09:00-21:00	00:00-24:00	10	17	2	•	1
SERRAVALLE NORD	35.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	9	13	2	•	1
MIGLIARINO NORD	79	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
A12 GENOVA-SESTRI LEVANTE										
S.LIARIO SUD	14	MYCHEF	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	19	2	•	1
RIVIERA SUD	48.9	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	18	2	•	1
A12 SESTRI LEVANTE-GENOVA										
RIVIERA NORD	48.9	MYCHEF	00:00-24:00	Not present	00:00-24:00	6	18	2	•	1
S.LIARIO NORD	14.5	MYCHEF	00:00-24:00	Not present	00:00-24:00	6	18	2	•	1
A12 CIVITAVECCHIA-ROMA										
TIRRENO OVEST	39.2	CHEF EXPRESS	00:00-24:00	11:00-21:00	00:00-24:00	6	10	2	•	1
ARRONE OVEST	8.5	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	3	3	2		1
A12 ROMA-CIVITAVECCHIA										
ARRONE EST	8.5	SARNI	00:00-24:00	Not present	00:00-24:00	3	3	2	•	1

CAR PARKS	OF WHICH FOR DISABLED PEOPLE	RIG AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
5	1	1	1	0	0	0	0	0	●	0
31	2	4	1	0	0	0	1	0		0
24	1	6	1	0	0	1	0	1	●	0
85	3	11	1	0	0	1	0	1	●	0
93	6	45	6	0	0	0	0	0	●	0
64	2	19	1	0	0	0	1	1	●	0
42	1	7	1	0	0	0	1	0	●	0
181	10	68	1	0	4	2	1	1	●	Laundry
94	4	14	1	0	0	1	1	0	●	0
51	4	28	1	0	2	1	1	1	●	0
9	3	5	1	0	0	0	0	0		0
52	3	4	1	0	0	0	1	0	●	0
9	2	3	1	0	0	0	1	0	●	0
105	2	78	2	0	2	0	0	1	●	0
25	1	0	0	0	0	0	0	0	●	0
23	2	5	0	0	0	0	0	0	●	0
23	3	8	1	0	1	0	0	1	●	0
74	4	7	1	0	2	0	1	0	●	0
76	4	9	1	0	2	0	1	0	●	0
23	2	5	1	0	2	0	0	1	●	0
18	1	3	0	0	2	0	0	0	●	0
47	3	4	1	0	0	0	1	0	●	0
26	2	10	1	0	0	0	1	0	●	0
10	2	4	1	0	0	0	0	1	●	0
32	1	10	1	0	0	0	0	0	●	0
73	2	37	2	0	2	0	1	1		0
17	1	10	1	0	0	0	1	0	●	0
13	1	8	0	0	2	0	0	0	●	0

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
TIRRENO EST	39.2	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	14	16	2	•	1
TOLFA EST	59.5	SARNI	00:00-24:00	Not present	00:00-24:00	5	8	2	•	1
A13 PADOVA-BOLOGNA										
S.PELAGIO OVEST	98.2	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
ADIGE OVEST	65.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	3	6	2	•	1
PO OVEST	43	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	12	18	2	•	1
CASTEL BENTIVOGLIO OVEST	11.7	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	16	2	•	1
A13 BOLOGNA-PADOVA										
CASTEL BENTIVOGLIO EST	11.7	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
PO EST	43	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	14	17	2	•	1
ADIGE EST	65.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	6	10	2	•	1
S.PELAGIO EST	98.2	SARNI	00:00-24:00	11:00-15:00 18:00-22:00	00:00-24:00	7	12	2	•	1
A14 BOLOGNA-TARANTO										
LA PIOPPA OVEST	2.3	MYCHEF	00:00-24:00	11:00-22:30	00:00-24:00	11	16	2	•	1
SILLARO OVEST	37.4	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	23	25	2	•	1
S.EUFEMIA OVEST	19.8	SARNI	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
SANTERNO OVEST	59.5	CHEF EXPRESS	00:00-24:00	11:00-15:30 18:30-22:00	00:00-24:00	12	15	2	•	1
BEVANO OVEST	89	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	15	2	•	1
RUBICONE OVEST	101.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
MONTEFELTRO OVEST	133.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	12	2	•	1
FOGLIA OVEST	158.9	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	6	16	2	•	1
METAURO OVEST	186.2	SARNI	00:00-24:00	11:00-23:00	00:00-24:00	9	12	2	•	1
ESINO OVEST	209	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	17	2	•	1
CONERO OVEST	239	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	6	12	2	•	1
CHIANTI OVEST	263.9	CHEF EXPRESS	00:00-24:00	11:00-22:00	00:00-24:00	5	12	2	•	1
PICENO OVEST	290.8	RISTOP	00:00-24:00	Not present	00:00-24:00	8	12	2	•	1
TORTORETO OVEST	323.7	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	8	2	•	1
VOMANO OVEST	340.3	CHEF EXPRESS	00:00-24:00	11:00-15:00	00:00-24:00	6	10	2	•	1
TORRE CERRANO OVEST	363.1	SARNI	00:00-24:00	Not present	00:00-24:00	8	13	2	•	1
ALENTO OVEST	393.3	MYCHEF	00:00-24:00	11:00-22:00	00:00-24:00	4	7	2	•	1
SANGRO OVEST	428.8	SARNI	00:00-24:00	12:00-15:15	00:00-24:00	6	9	2	•	1
TRIGNO OVEST	459	SARNI	00:00-24:00	12:00-15:00 19:00-22:00	00:00-24:00	5	9	2	•	1
TORRE FANTINE OVEST	493.5	SARNI	00:00-24:00	Not present	00:00-24:00	3	7	2	•	1
S.TRIFONE OVEST	517.5	SARNI	00:00-24:00	11:30-16:00 18:00-22:00	00:00-24:00	6	12	2	•	1
GARGANO OVEST	542	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
LE SALINE OVEST	587.2	SARNI	00:00-24:00	10:00-15:00 19:00-22:00	00:00-24:00	6	12	2	•	1
CANNE DELLA BATTAGLIA OVEST	620.4	SARNI	00:00-24:00	Not present	00:00-24:00	4	6	2	•	1
DOLMEN OVEST	644.4	SARNI	00:00-24:00	11:00-15:00 18:30-21:30	00:00-24:00	5	12	2	•	1
MURGE OVEST	671.4	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
LE FONTI OVEST	697.6	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1

CAR PARKS	OF WHICH FOR DISABLED PEOPLE	RIG AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
116	3	32	2	1	2	1	1	0	●	0
32	1	5	1	0	0	0	0	0	●	0
48	2	21	1	0	2	1	1	1	●	0
57	2	26	1	0	2	1	1	0	●	0
175	3	56	1	0	2	1	1	0	●	0
71	3	17	1	0	0	1	1	0	●	0
50	1	15	1	0	2	0	0	1		0
86	5	13	1	0	2	1	1	1	●	0
39	2	18	1	0	2	1	1	1	●	0
158	3	13	1	0	0	1	0	0	●	0
162	4	112	1	0	0	1	0	0	●	0
152	5	103	1	0	0	1	0	1		0
95	3	36	1	0	0	0	0	0	●	0
78	4	12	1	0	0	0	0	0	●	0
163	5	50	1	0	0	1	0	0	●	Laundry
46	2	26	1	0	0	0	0	0	●	0
87	2	12	1	0	0	0	1	0	●	0
28	3	4	1	0	0	1	1	0	●	0
262	8	68	2	0	2	0	0	0	●	0
92	3	61	2	0	2	1	1	0	●	0
59	3	29	2	0	2	0	0	1	●	0
37	2	12	1	0	2	0	1	0	●	0
34	2	15	1	0	0	0	1	0	●	0
36	2	14	1	0	0	1	0	1	●	0
49	2	14	1	0	0	1	1	1	●	0
48	4	9	1	0	2	0	0	0	●	0
22	2	18	2	0	1	0	1	0	●	0
42	2	6	1	0	2	0	0	0	●	0
27	2	15	1	0	0	0	0	1	●	0
42	2	57	1	0	0	1	0	0	●	0
41	1	9	1	0	1	0	1	0	●	0
105	2	28	1	0	2	0	0	0	●	0
73	3	29	1	0	2	1	1	0	●	0
38	1	32	1	0	0	1	0	0	●	0
112	2	27	1	0	2	0	1	0	●	0
20	1	3	1	0	1	0	0	0	●	0
74	2	20	1	0	2	0	1	1	●	0

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
A14 TARANTO-BOLOGNA										
LE FONTI EST	697.6	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
MURGE EST	671.4	SARNI	00:00-24:00	Not present	00:00-24:00	5	15	2	•	1
DOLMEN EST	644.4	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
CANNE DELLA BATTAGLIA EST	620.4	SARNI	00:00-24:00	Not present	00:00-24:00	7	7	2	•	1
LE SALINE EST	587.2	SARNI	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
GARGANO EST	542	SARNI	00:00-24:00	12:00-15:00 19:00-22:00	00:00-24:00	8	12	2	•	1
TORRE FANTINE EST	493	SARNI	00:00-24:00	Not present	00:00-24:00	6	7	2	•	1
RIO VIVO EST	473.6	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
TRIGNO EST	458.6	SARNI	00:00-24:00	Not present	00:00-24:00	7	10	2	•	1
SANGRO EST	428.8	SARNI	00:00-24:00	12:00-15:15	00:00-24:00	5	12	2	•	1
ALENTO EST	394	SARNI	00:00-24:00	11:30-15:30	00:00-24:00	5	10	2	•	1
TORRE CERRANO EST	363	AUTOGRILL	00:00-24:00	11:30-15:30 18:00-22:00	00:00-24:00	6	6	2	•	1
VOMANO EST	340.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	8	2	•	1
TORTORETO EST	323.7	SARNI	00:00-24:00	12:00-15:30 19:00-22:00	00:00-24:00	10	15	2	•	1
PICENO EST	290.8	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	5	12	2	•	1
CHIENTI EST	263.9	CHEF EXPRESS	00:00-24:00	11:00-22:00 09:00-22:00	00:00-24:00	5	12	2	•	1
CONERO EST	239	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	15	2	•	1
ESINO EST	208.7	SARNI	00:00-24:00	11:30-15:00 18:00-22:00	00:00-24:00	12	12	2	•	1
METAURO EST	186.2	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	8	12	2	•	1
FOGLIA EST	158.9	CHEF EXPRESS	00:00-24:00	12:00-15:00	00:00-24:00	5	12	2	•	1
MONTEFELTRO EST	133.5	CHEF EXPRESS	00:00-24:00	11:30-15:00 19:00-22:00	00:00-24:00	12	18	2	•	1
RUBICONE EST	111.3	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
BEVANO EST	89.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	14	2	•	1
SANTERNO EST	59.5	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	4	2	•	1
SILLARO EST	37.4	SARNI	00:00-24:00	11:00-22:30 temporarily closed	00:00-24:00	12	19	2	•	1
S.EUFEMIA EST	19.8	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
LA PIOPPA EST	2.3	CHEF EXPRESS	00:00-24:00	10:00-23:00	00:00-24:00	13	18	2	•	1
A16 NAPOLI-CANOSA										
VESUVIO SUD	4.5	SARNI	05:00-22:00	Not present	00:00-24:00*	3	6	2	•	1
IRPINIA SUD	44.2	AUTOGRILL	00:00-24:00	11:30-15:00	00:00-24:00	9	17	2	•	1
MIRABELLA SUD	77.3	SARNI	00:00-24:00	Not present	00:00-24:00	8	12	2	•	1
CALAGGIO SUD	106	SARNI	00:00-24:00	Not present	00:00-24:00	4	6	2	•	1
TORRE ALEMANNIA SUD	137.6	SARNI	00:00-24:00	Not present	00:00-24:00	3	6	2	•	1
OFANTO SUD	153	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
A16 CANOSA-NAPOLI										
OFANTO NORD	153.1	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	9	15	2	•	1
CALAGGIO NORD	106	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	9	10	2	•	1
MIRABELLA NORD	77.3	SARNI	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
IRPINIA NORD	44.2	HERMES	00:00-24:00	Not present	00:00-24:00	9	17	2	•	1

CAR PARKS	OF WHICH FOR DISABLED PEOPLE	RIC AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
42	2	10	1	0	0	0	1	1	•	0
40	2	6	1	0	1	0	0	1	•	0
79	2	31	1	0	1	0	0	0	•	0
22	2	31	1	0	1	0	0	0	•	0
109	3	51	1	0	2	1	0	0	•	0
35	2	15	1	0	2	0	1	0	•	0
104	3	28	1	0	2	0	0	0	•	0
25	2	15	1	0	0	1	1	0	•	0
45	2	21	1	0	0	1	0	1	•	0
34	2	16	2	0	0	1	1	0	•	0
38	3	14	2	0	2	0	1	0	•	0
86	2	8	1	0	2	1	1	0	•	0
67	2	26	2	0	0	0	0	0	•	0
68	4	9	2	0	1	0	0	1	•	0
50	2	8	1	0	2	1	1	1	•	0
70	3	6	1	0	2	0	0	0	•	0
114	3	41	3	0	2	1	1	1	•	0
251	4	71	3	0	2	0	1	0	•	0
89	1	19	1	0	2	1	0	1	•	0
22	1	11	1	0	2	1	1	1	•	0
78	3	7	1	0	0	0	0	1	•	0
30	1	11	1	0	0	1	0	0	•	0
96	5	19	1	0	0	1	1	0	•	0
56	2	16	1	0	0	1	0	0	•	0
362	11	91	1	0	0	0	0	0	•	0
58	3	21	1	0	0	0	0	0	•	0
219	9	127	1	0	0	1	1	0	•	0
15	2	10	1	0	0	0	0	0	•	0
53	3	6	1	0	2	0	0	0	•	0
20	1	5	1	0	1	0	0	0	•	0
24	1	9	1	0	2	0	0	0	•	0
27	1	6	1	0	2	0	1	1	•	0
54	2	34	1	0	0	0	1	0	•	0
63	4	14	1	0	2	0	0	0	•	0
51	3	9	1	0	0	0	0	1	•	0
37	2	8	1	0	1	0	0	0	•	0
75	6	6	1	0	0	0	0	0	•	0

SERVICE STATION	KM	RESTAURANT BRANDS	BAR OPENING HOURS	RESTAURANT OPENING HOURS	MARKET OPENING HOURS	MEN'S RESTROOMS	WOMEN'S RESTROOMS	DISABLED TOILETS	BABY ROOM	SHOWERS
VESUVIO NORD	4.5	SARNI	00:00-24:00	Not present	00:00-24:00	4	6	2	•	1
A23 TARVISIO-CARNIA-UDINE										
CAMPIOLO OVEST	68	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	8	10	2	•	1
LEDRA OVEST	36.9	SARNI	00:00-24:00	Not present	00:00-24:00	7	19	2	•	1
A23 UDINE-CARNIA-TARVISIO										
LEDRA EST	371	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	7	12	2	•	1
FELLA EST	97	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	6	17	2	•	1
A26 GRAVELLONA TOCE-GENOVA VOLTRI										
AGOGNA OVEST	154.8	CHEF EXPRESS	00:00-24:00	09:00-21:00	00:00-24:00	5	8	2	•	1
SESIA OVEST	108	SARNI	00:00-24:00	11:00-15:00 CLOSED ON SUNDAY	00:00-24:00	9	11	2	•	1
MONFERRATO OVEST	83.5	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	10	20	2	•	1
BORMIDA OVEST	52.9	MYCHEF	00:00-24:00	Not present	00:00-24:00	8	12	2	•	1
STURA OVEST	25.5	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	10	16	2	•	1
MARENGO NORD	9.7	MYCHEF	00:00-24:00	11:00-22:30	00:00-24:00	5	15	2	•	1
TURCHINO OVEST	6.8	MYCHEF	00:00-24:00	Not present	00:00-24:00	7	11	2	•	1
LE RISAIE OVEST	1.7	SARNI	00:00-24:00	Not present	00:00-24:00	3	12	2	•	1
A26 GENOVA VOLTRI-GRAVELLONA TOCE										
TURCHINO EST	6.8	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	7	11	2	•	1
MARENGO SUD	9.7	MYCHEF	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	5	12	2	•	1
STURA EST	25	AUTOGRILL	00:00-24:00	11:00-15:00 19:00-22:00	00:00-24:00	13	14	2	•	1
CAVOUR EST	29	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
BORMIDA EST	52.9	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	6	2	•	1
MONFERRATO EST	83.5	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
SESIA EST	108	SARNI	00:00-24:00	Not present	00:00-24:00	4	5	2	•	1
AGOGNA EST	154.8	CHEF EXPRESS	00:00-24:00	11:00-21:00	00:00-24:00	5	7	2	•	1
A27 BELLUNO-MESTRE										
PONTE NELLE ALPI OVEST	81.5	MYCHEF	00:00-24:00	00:00-24:00	00:00-24:00	7	16	2	•	1
SILE OVEST	8.9	AUTOGRILL	00:00-24:00	Not present	00:00-24:00	12	20	2	•	1
A27 MESTRE-BELLUNO										
SILE EST	8.9	CHEF EXPRESS	00:00-24:00	Not present	00:00-24:00	12	20	2	•	1
CERVADA EST	50	SARNI	00:00-24:00	Not present	00:00-24:00	4	12	2	•	1
A30 CASERTA-SALERNO										
TRE PONTI OVEST	16.4	SARNI	00:00-24:00	Not present	00:00-24:00	5	10	2	•	1
ANGIOINA OVEST	33.4	ALBOREA	00:00-24:00	Not present	00:00-24:00	5	5	2	•	1
A30 SALERNO-CASERTA										
TRE PONTI EST	16.4	SARNI	00:00-24:00	Not present	00:00-24:00	4	5	2	•	1
RAMO CAPODICHINO										
S.PIETRO	1.6	SARNI	06:00-21:00	Not present	00:00-24:00*	4	12	2	•	1

CAR PARKS	OF WHICH FOR DISABLED PEOPLE	RIG AND BUS PARKING SPACES	OF WHICH FOR DISABLED PEOPLE	TRUCK DRIVERS' LOUNGES	CAMPER SERVICE	CHILDREN'S PLAY AREA	PICNIC AREAS	DEDICATED SPACES FOR PETS	WI-FI	OTHER SERVICES
33	1	5	1	0	0	0	0	0	•	0
42	2	5	1	0	2	0	0	0		0
27	2	10	1	0	2	0	0	0		0
42	2	17	1	0	0	1	0	1	•	0
51	1	14	1	0	0	0	0	0	•	0
93	3	48	1	0	2	1	1	1	•	0
74	5	45	1	0	2	1	0	0	•	0
90	4	22	1	0	2	0	1	0	•	0
43	3	47	1	0	2	0	0	0	•	0
106	4	16	1	0	2	0	0	1	•	0
46	2	39	1	0	2	0	0	0	•	Laundry
24	2	5	1	0	2	0	0	1	•	0
18	2	3	1	0	0	0	0	0	•	0
29	2	5	1	0	2	0	1	0	•	0
97	2	19	1	0	2	0	1	0	•	0
61	4	7	1	0	2	1	1	1	•	0
78	2	18	1	0	2	0	1	1	•	0
63	2	30	1	0	0	1	0	1	•	0
46	2	34	1	0	0	1	0	1	•	0
138	3	35	1	0	2	0	0	0	•	0
84	3	24	1	0	2	1	1	1	•	0
80	3	27	1	0	2	1	1	1	•	0
53	3	10	1	0	0	0	1	0	•	0
48	3	10	1	0	0	0	1	1	•	0
78	2	29	1	0	0	0	0	0	•	0
48	1	9	1	0	0	0	0	0	•	0
59	1	38	1	0	2	0	1	0	•	Camper service
74	3	30	1	0	0	0	0	0	•	0
63	1	4	0	0	0	0	0	0	•	0

PARKING AREAS

In most parking areas, the area is used for unmarked parking due to their low utilisation. On the other hand, the parking areas in which there is a greater influx of people during peak periods (e.g. summer) have special road markings for efficient use of spaces in relation to the entry/exit routes. In such cases parking spaces reserved for disabled people are also marked.

PARKING AREAS	KM	HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
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A1 MILANO-NAPOLI

CHIARAVALLE OVEST	79.800		10	22	
FONTANELATO OVEST	96.500		16	18	
CROSTOLO OVEST	135.400	Partially closed	12	8	2
CALVETRO OVEST	153.300		39	77	4
CASTELFRANCO OVEST	177.300		75	24	1
BANZOLE OVEST*	233.100		2	14	
CANOVA OVEST	234.900		2	7	
MADONNINA OVEST	240.000	Temporarily closed	8	29	
CITERNA OVEST*	245.000				
CORZANO OVEST	269.237	Temporarily closed	13	101	
VINGONE OVEST*	291.200		25	40	
RIGNANO OVEST	313.100	Temporarily closed	5	38	
SAN GIOVANNI OVEST	332.100		17	139	
ROMITA OVEST	344.300		7	55	
LATERINA OVEST	350.000	Temporarily closed	20	161	
CROCINA OVEST	355.100		40	317	
ASTRONE OVEST	413.000		12	94	
SABINA OVEST	499.300				

A1 NAPOLI-MILANO

SABINA EST	499.300				
BASCHI EST	459.200				
RITORTO EST	438.600	24	20		
CIVITELLA EST	353.900	8	65		
ROMITA EST	345.000	8	60		
VALLOMBROSA EST	321.300	10	20		
RIGNANO EST	313.100	Temporarily closed	4	31	
VINGONE EST	291.200				
CORZANO EST	269.237	Temporarily closed	3	22	
SANT'ANDREA	259.900				
CASTELFRANCO EST	177.300	12	76	2	
CROSTOLO EST	132.500	19	44	3	
BASTELLI EST*	87.200	23	60		

A7 MILANO-GENOVA

GIOVI OVEST	113.800	Partially closed	5	15	
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A7 GENOVA-MILANO

VOCEMOLA EST	92.000	6	21		
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*In some parking areas, users may park in the paved areas, without obstructing other vehicles, even in the absence of marked bays, in the direction of traffic.

PARKING AREAS		HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
A10 GENOVA-VENTIMIGLIA				
TERRAROSSA SUD	17.800	6	18	
LEGINO SUD	43.900	5	15	
A11 FIRENZE-PISA NORD				
SIBOLLA NORD	50.000	Temporarily closed	7	55
A11 PISA NORD-FIRENZE				
SIBOLLA SUD	50.400	Temporarily closed	8	60
A12 GENOVA-ROSIGNANO				
POGGIO SUD	24.300	Partially closed	6	24
CARAVAGGIO SUD	26.400	Partially closed	11	33
A12 ROSIGNANO-GENOVA				
CAMPODONICO NORD	36.100	Partially closed	8	35
RUPANEGO NORD	20.500	Partially closed	12	55
PRIARUGGIA NORD	10.500	Partially closed	7	40
A12 ROMA-CIVITAVECCHIA				
IL PINETO EST	20.500			
ALBEROBELLO EST	36.300			
BELVEDERE EST	44.200			
SAN LIBORIO EST	57.300			
A12 CIVITAVECCHIA-ROMA				
SAN LIBORIO OVEST	57.300			
ALBEROBELLO OVEST	36.300			
IL PINETO OVEST	20.500			
A13 BOLOGNA-PADOVA				
QUATTRO VIE EST	50.700	8	17	1
A14 BOLOGNA-TARANTO				
TORRE DI PALME OVEST*	282.700	Temporarily closed		
PARKING AREA*	299.200			
FONTE ANTICA OVEST	357.700	Temporarily closed	7	55
LE SIRENE OVEST	388.200		5	40
SAN LORENZO OVEST	441.000	Temporarily closed	7	53
MONTEROTONDO OVEST	616.300		15	116
VIRGILIO OVEST	689.100		15	124
LE GROTTI OVEST	722.700		13	101
LA PINETA OVEST	731.500		19	149
A14 TARANTO-BOLOGNA				
LA PINETA EST	731.500		15	118
LE GROTTI EST	722.700		13	101
LE MASSERIE EST	700.600		8	60
VIRGILIO EST	689.100		14	108
MONTEROTONDO EST	616.300		15	120

PARKING AREAS	KM	HGV PARKING SPACES	LIGHT VEHICLE PARKING SPACES	PARKING SPACES RESERVED FOR DISABLED PEOPLE
PARKING AREA*	470.000			
PARKING AREA*	469.700			
PARKING AREA*	465.800			
SAN LORENZO EST	441.000	16		2
PARKING AREA*	424.100			
FONTE ANTICA EST	356.700		Temporarily closed	
PARKING AREA*	348.100			
PARKING AREA*	322.000			
PARKING AREA*	313.300			
PARKING AREA*	307.200			
LE TERRAZZE EST	304.000	16		
PARKING AREA*	289.900			
A23 TARVISIO-PALMANOVA				
CORMOR OVEST	33.600	9	72	1
RIO GELATO OVEST	42.000	9	72	
CARNIA OVEST	64.500	16	125	2
STAVOLI SACHS OVEST	65.600	19	151	
A23 PALMANOVA-TARVISIO				
LA FORESTA EST	97.800	18	144	1
CADRAMAZZO EST	81.800	14	113	
RESIUTTA EST	71.800	22	178	
CAMPIOLO EST	67.600	12	14	2
RIO GELATO EST	41.600	13	103	
CORMOR EST	34.900	12	96	2
A26 GRAVELLONA TOCE-GENOVA VOLTRI				
LE BETULLE OVEST	28.000	3	10	
TAGLIOLO OVEST	31.400	3	15	
RIO ANDA OVEST	76.700	12	60	
BOSCHINA OVEST	133.000	12	94	
A26 GENOVA VOLTRI-GRAVELLONA TOCE				
VALSESIA EST	145.800	11	55	
BOSCHINA EST	133.000	12	94	
RIO ANDA EST	76.700	12	60	
GIARDINETTO EST	68.300	3	10	
SAN CARLO EST	35.700	Partially closed	17	86
TAGLIOLO EST	31.400	3	10	
LE BETULLE EST	28.100	10	45	
BROGLIO EST	21.500	13	60	
ANZEMA EST	20.000	18	74	
A27 VENICE-BELLUNO				
PIAN DI VEDOIA EST	81.500	6		
DIRAMAZIONE SANTHIÀ-STROPPIANA				
LA CASCINA	25.500	30	4	
DIRAMAZIONE STROPPIANA-SANTHIÀ				
PRANOVI	14.700	7	53	
MOLINO NUOVO	17.700	6	48	



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- A1 Diramazione Roma Sud
- A12 Roma-Civitavecchia
- A16 Napoli-Lacedonia
- A30 Caserta-Salerno

AXA 800-111.911

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- A16 Napoli-Lacedonia
- A30 Caserta-Salerno

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